## MINUTES OF ELEVENTH PUBLIC MEETING OF THE CENTRAL REGIONAL HEALTH AUTHORITY HELD ON TUESDAY, MAY 18, 2021 VIA VIRTUAL MICROSOFT TEAMS

**PRESENT:** Mr. Don Sturge, Board Chair Mr. Thomas Kendell, Vice Chair

Mr. Rick LeDrew
Mr. Hector Pearce
Mr. Hector Pearce
Mr. Fred Penney
Ms. Valerie Hoskins
Ms. Maisie Clark
Mr. Des Dillon
Mr. David Oxford
Ms. Jennifer Whalen

Ms. Judy White

Ms. Andrée Robichaud, President & CEO Ms. Barbara Parsons, Recording Secretary

#### **REGRETS:**

#### **SENIOR MANAGEMENT PRESENT:**

Mr. John Kattenbusch Ms. Vanessa Mercer-Oldford

Mr. Adam Randell Mr. Craig Davis
Ms. Madonna Sparkes Mr. David Perry
Ms. Catherine Rowsell Ms. Gayle St. Croix
Dr. David Carroll Dr. Peter Vaughan

Ms. Amanda Jenkins (for Ms. Joanne Pelley)

#### **DISCUSSION ITEMS**

#### 1. Call to Order; Welcome and Introductions

The meeting was called to order by Mr. Don Sturge, Board Chair, at 7:00 p.m.

- Mr. Don Sturge provided a general welcome and individual introduction of Board Trustees to all in attendance.
- Ms. Andrée Robichaud provided individual introduction of Senior Management Team to all in attendance.
- The Board Chair provided a land acknowledgment, ... "as we gather virtually from communities across central Newfoundland, Central Health would like to respectfully acknowledge the province of Newfoundland and Labrador as the ancestral homelands of many diverse populations of Indigenous people who have contributed to 9,000 years of history including the Beothuk on the Island of Newfoundland. Today, this province is home to diverse populations of Indigenous and other people. We also acknowledge with respect the diverse histories and cultures of the Mi'kmag, Innu, and Inuit."
- The Chair noted that the open meetings is part of our Board's commitment to ongoing engagement with communities, and to building strong effective partnerships throughout the whole Central Health region.
- Reference was made to the schedule of meetings and dates posted on the Central Health website.

#### 2. Approval of Agenda

The agenda was circulated in the Board package for review and approval.

It was moved by Mr. Thomas Kendell and seconded by Mr. Max Taylor that the May 18, 2021 agenda for the Central Regional Health Authority Board Meeting be adopted as circulated. MOTION CARRIED

#### 3. Conflict of Interest Disclosure

There were no declarations of conflict of interest.

### 4. Patient Story

Mr. Craig Davis shared a patient story from an experience that was shared with CH related to a patient who had been experiencing constant dental pain and not able to eat or function on a daily basis. Central Health worked through a process to ensure compliance was meant with Medical Staff Bylaws for a out of province Doctor of Dental Surgery to be able to come to Newfoundland & Labrador and perform the surgery that was required. Everyone went above and beyond to provide an excellent patient experience. The patient is presently living a comfortable life and no longer living with dental pain.

#### **CONSENTITEMS**

## 5. Consent Agenda Items

The minutes of the Central Health April 6, 2021 Public meeting were circulated in the Board package for review and approval.

It was moved by Ms. Valerie Hoskins and seconded by Mr. Fred Penney to accept the minutes of the Central Health April 6, 2021 Public meeting and all contained within. MOTION CARRIED

#### SPECIAL PRESENTION / BOARD EDUCTAION

# 6. Presentation: Strategic Plan

Ms. Vanessa Mercer-Oldford presented on the Central Health Strategic Plan 2020-2023. Board Trustees were provided opportunity to ask questions and answers were given.

## BOARD, MEDICAL STAFF, AND ADMINISTRATIVE REPORTS

#### 7. Chair's Report

**Presentation: External Review** 

- The Board Chair, Mr. Don Sturge, provided an update on the status of the External Review recommendations.
- Mr. Sturge extended a welcome and provided an introduction of Dr. Peter

Vaughan who had conducted the External Review with submission of these recommendations.

- As Chair of the Implementation Steering Committee, Mr. Sturge was pleased to announce completion of 91% of the actions stemming from the 36 recommendations. All remaining actions would roll into the 2020-2023 Strategic Plan for full completion.
- Mr. Sturge recognized members of the Steering Committee for their commitment as the Committee had met on a quarterly basis for 12 times over 3 years to review progress.
- Recognition and thanks were extended to Mrs. Robichaud and her entire team, on behalf of the Board, for their efforts in leading the work of the recommendations.
- (Board Trustees and Senior Leadership were provided an opportunity to ask questions and answers were provided by Dr. Vaughan. Dr. Vaughan acknowledged the quality approach that Central Health has taken on with the external review and systematically making the recommendations their own.)
- Reference was made to the 2020-2023 Strategic Plan and that it defines the organization's direction and strategy and dictates how we allocate our resources to deliver on the strategies outlined. (Mrs. Vanessa Mercer-Oldford presented and provided and overview of the Strategic Plan.)
- Mr. Sturge acknowledged the opening of the new Green Bay Health Centre in Springdale and the work of everyone who was involved with making this happen.
- The Board Chair concluded by reflecting on the tremendous undertakings previously mentioned and stated that it represented the culmination of efforts by many people. Thank you to everyone and for the dedication and commitment of the many stakeholders involved.

It was moved by Mr. Don Sturge and seconded by Ms. Judy White to accept the Chair's report as tabled. MOTION CARRIED

#### 8. President & CEO and Senior Management Team Report

The President & Chief Executive Officer and Senior Management Team Report was circulated in the Board package. Board Trustees were provided an opportunity to ask questions to the President & CEO and Senior Management Team as it related to the report and answers were given.

It was moved by Mr. Thomas Kendell and seconded by Mr. Fred Penney to accept the President & CEO and Senior Management Team report as tabled. MOTION CARRIED

## 9. Resource Planning Committee Report

The Resource Planning Committee Chair, Ms. Bonnie Pritchett, provided a verbal report and answered questions.

It was moved by Ms. Bonnie Pritchett and seconded by Mr. Max Taylor to accept the report of the Planning and Finance Committee as tabled. MOTION CARRIED

#### 10. Governance Committee Report

Mr. Rick LeDrew, Governance Committee Chair, provided a verbal report and answered questions.

It was moved by Mr. Rick LeDrew and seconded by Mr. Thomas Kendell to accept the report of the Governance Committee as tabled. MOTION CARRIED

## 11. Quality Assurance & Performance Committee Report

Ms. Valerie Hoskins, Quality Assurance & Performance Committee Chair, provided a verbal report and answered questions.

It was moved by Ms. Valerie Hoskins and seconded by Ms. Maisie Clark to accept the report of the Quality Assurance and Performance Committee report as tabled. MOTION CARRIED

#### ADJOURNMENT

#### 12. Date and Location of the Next Board Meeting

The next meeting will take place on Tuesday, June 29, 2021.

The meeting adjourned at 8:33 p.m. on a motion by Ms. Valerie Hoskins.

Secretary

Chair