

At Central Health we strive to constantly improve the care we provide. Our priority is Person- and Family-Centered Care (PFCC) consisting of healthcare that is respectful, compassionate and focuses on the person and family needs, values and beliefs.

We're in the process of establishing a

Palliative & End of Life Care Person and Family Advisory Council (PFAC)

And are currently recruiting
Experience Advisors for this Council

The Palliative & End of Life Care PFAC will consist of twelve individuals or family members who have lived experience within this service area. Membership will also include team members from the Palliative & End of Life Care Program. No special knowledge or skills are needed. Members are individuals who can use their experience to help shape the care we provide.

We have different options available to participate in regular PFAC meetings with an aim of making it accessible and convenient for team members. Meetings are held via videoconference or teleconference.

We know from experience that delivering the best service starts with listening directly to the voices of individuals and families. Central Health seeks to engage with, listen to and learn from our patients' and families' experiences.

Are you,

- Interesting in partnering with Central Health to improve healthcare in our region?
- Have experience with Palliative & End of Life Care services within Central Health in the last 5 years?
- Compassionate and a good listener?
- Interested in learning more about this new and exciting volunteer opportunity?

Please complete application on or before **April 30, 2021** by clicking this link:

[Experience Advisor Application Form - Fillable](#)

Or Contact

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