

VENDOR PARTNER NEWS

HEALTH SHARED SERVICES SUPPLY CHAIN DEPARTMENT (SS-SCD)

Since 2017, SS-SCD has been managing the Supply Chain functions of NL's four RHA's and NLCHI. Our mandate is to provide exceptional, consistent, and trusted strategic sourcing and procurement services through collaborative partnerships with all stakeholders and managed vendor relationships to drive value and stewardship for the health system.

May 2022



PROVINCIAL HEALTH AUTHORITY ANNOUNCEMENT

As many vendors have likely already seen in our provincial media, it has been announced by the Government of Newfoundland and Labrador that our four regional health authorities will integrate into one province-wide authority. Further information regarding this change, its timeline, and how it impacts our vendor community will be announced as information becomes available. For now, we continue to operate “business as usual” via our four regional health authorities.

VENDOR RELATIONSHIPS

Our relationships with vendors are very important to us – after all, we could not serve the patients and clients of our health system without the products and services our vendors provide. That is why the development and implementation of our Vendor Engagement and Vendor Performance Management strategies are so important. We are striving to build positive, collaborative, and mutually beneficial relationships with our vendors.

It is recognized that there are times when relationships are tested and as human beings we all handle stress differently. However, treating each other with civility and respect is a fundamental component of a successful working relationship. If vendors or our internal teams find themselves in situations where our relations with each other are lacking in civility or respect, we encourage you to provide us with constructive feedback so we can address and remedy. As always, our Vendor Management team is here to help!

Contact Us

Vendor Management Team

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“In a very real sense, there are only two roles in organizations: customers and suppliers. Everybody functions simultaneously in both roles, whether inside or outside the organization the essence of good business, therefore, is the quality of the relationship between customer and supplier.”

~ Stephen Covey
