

September 28, 2018 - Grand Falls-Windsor, NL – The Implementation Committee appointed to oversee the implementation of the Central Health [external review report](#) has provided its first [update](#) to the Department of Health and Community Services.

On February 6, 2018, the Honourable John Haggie, Minister of Health and Community Services, announced an external review of Central Health. On May 17, 2018 Minister Haggie released the Central Regional Health Authority external review report. The report included 32 recommendations addressing governance, leadership, clinical management, relationships, succession planning, and community engagement.

The Implementation Steering Committee created to oversee implementation of the report's recommendations includes representatives from Central Health's Board of Trustees, Memorial University's Faculty of Medicine, and the Department of Health and Community Services, with external review lead Dr. Vaughan acting as an advisor. In addition to Dr. Vaughan's input into the action plan the organization has contracted Dr. Martin Vogel as a physician advisor. Dr. Vogel will be working with Central Health's leadership team to focus on physician-related recommendations identified in the external review report.

The Implementation Committee has developed a detailed action plan, with the following goals:

1. Support Central Health in cultivating and fostering a culture that lives its values of compassion, accountability, respect, equity and safety.
2. Enable the continued development and implementation of a person-and -family-centered care approach, regional programs and services, collaborative practice and respectful workplaces.
3. Serve as the basis for regular reporting to the Department of Health and Community Services and the public.

As of September 27, 2018, four of the 32 recommendations (13%) of the recommendations have been completed, with another 23 (72%) of the recommendations having one or more actions initiated and/or ongoing.

Prior to the external review, Central Health had identified and begun work to address a number of areas later identified by the exterior reviewer. Work is continuing on organizational culture of civility and respect, programmatic approach to clinical services across the Regional Health Authority, Primary Health Care collaborative care, new website, revision to nursing model of care, and implementation of recommendations from a recent security review.

“Implementing these recommendations is part of a larger commitment to continuous improvement from Central Health. Change is a team effort and the Implementation Committee looks forward to opportunities to engage staff, physicians, communities, and all of our stakeholders.”

-Don Sturge, Central Health Board Chair and Chair of the Implementation Committee