

# VENDOR PARTNER NEWS

## HEALTH SHARED SERVICES SUPPLY CHAIN DEPARTMENT (SS-SCD) VISION:

an integrated supply chain model that ensures right products and services are available at the right place and the right time at the best price to support safe, efficient and effective health care

## FUN FACT:

The word “logistics” comes from a 19th-century French word, “logistique.”

The term logistics is said to have originated in the late nineteenth century from the French word “Logistique” (meaning TO LODGE), which first appeared in the book “The Art of War” by Baron Henri, a general in the French army during Napoleon’s reign.

## Contact Us

### Vendor Management Team

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[centralhealth.nl.ca/tenders](https://centralhealth.nl.ca/tenders)



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## E-BID BONDS

Further to our announcement last month, please be advised that all vendors are now required to provide surety e-bonds for annual bid deposits as well as for any open call **requiring** a bid bond. Please note that certified cheques will no longer be accepted by our RHA’s. E-bonds provide a more convenient and simplified process for bond submission for both vendors as well as our RHAs. If you haven’t already, please check out [last month’s newsletter](#) for more advantages to the use of e-bonds!

We will be providing more information on the changes, process, requirements and benefits of E-Bonds in the near future so stay tuned to our website for details on upcoming information sessions!

## WESTERN HEALTH – NEW HOSPITAL DELIVERIES

Western Health continues its construction and commissioning of a new acute care hospital in Corner Brook. Understandably, there are many supply chain impacts with a project of this magnitude – the largest being the logistics of sourcing, transportation and delivery of goods to the new site. In an effort to streamline operations for our vendors, transportation partners, and on-site personnel we ask that our vendor partners to adhere to the delivery instructions located on our website (under [2022-07-14 Western Health New Acute Care Hospital Delivery Requirements](#) and [2022-07-21 Western Health New Acute Care Hospital Ordering FAQ](#)). Vendors should take careful note of any additional documentation accompanying PO’s related to this site and pay special attention to the 48 hour advance notice for deliveries.

## WRITTEN SIGNATURES AT POINT OF DELIVERY

We have all seen many public health measures change over the course of the past two years, some of which have changed the way we do business. At the beginning of the COVID-19 pandemic our RHA Receiving departments ceased obtaining written signatures at point of deliveries. Unfortunately, this has led to instances of inaccurate tracking data and product not arriving to the right place at the right time, and thus impacting patient care. We now require that all courier and delivery personnel provide written signatures at point of delivery. Vendors are asked to ensure their distribution partners are aware of this requirement and adhere to it. Proper hand hygiene will be encouraged before and after personnel provide signature. We thank you for your continued support!

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*“You must have a supplier relationship of constant improvement.”*

*~W. Edwards Deming*

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