



July 21, 2022

To our valued vendor community,

Our team issued a notice on July 14 outlining a request for our vendors and transportation partners to validate Purchase Order information such as ship-to and bill-to locations, especially as it relates to orders and deliveries to the new Corner Brook Acute Care Hospital. We heard from many vendors with similar questions related to that communication so we are providing an additional update in the form of an FAQ to provide clarity.

Q1. Will this new facility be replacing the current Western Memorial Hospital?

A1. The current Western Memorial Hospital remains fully operational and will be ordering and receiving equipment and products for many months to come. However, eventually the current Western Memorial Hospital will close and all services will transition to the new facility and there will be official communications provided at that time.

Q2. What is the opening date for the new facility?

A2. No date has been announced at this time. Our vendor partners will be kept apprised via our [Vendor Announcements](#) page, Vendor Partner Newsletter and email distribution.

Q3. What is the bill-to address for the new facility?

A3. Vendors are encouraged to adhere to the bill-to information on individual purchase orders.

Q4. What is the full legal name of the new facility?

A4. The full legal name of Western Health is: Western Regional Health Authority. The new acute care hospital will be one site within the overall health authority.

Q5. Do I ship all my Corner Brook orders to this new facility?

A5. No, vendors are asked to carefully review the purchase order issued by Western Health to determine the correct ship-to location.

Q6. What is the Global Location Number (GLN) for the new facility?

A6. Currently there is no GLN in place, but one will be determined and announced in future.

Q7. Why is Western Health ordering for multiple sites in Corner Brook?

A7. Western Health is issuing and receiving orders for the new site in order to fully equip and stock the new facility. In the meantime, it is business as usual for our patients, clients and staff at the current Western Memorial Hospital.

Q8. How do I coordinate my shipment to the new facility with Western Health?

A8. Appointments are required in order co-ordinate deliveries with site personnel. Appointments can be made by contacting Susan Noseworthy, Strategic Planner at 709-290-0326. We also ask that vendors

please provide a tracking number with each order/delivery. Tracking Numbers can be emailed to Susan.Noseworthy@CentralHealth.NL.ca.

Q9. Can Western Health confirm if they are seeking a new account linked to the existing billing information with the new address?

A9. The answer to this may vary by vendor depending on their internal processes. The aim with our communication is notify our vendors and transportation partners that a new facility will be opening within Western Health. For some vendors this may mean creating a new account linked to a current Western Health account, and for other vendors it may mean transitioning the current Western Memorial Hospital account when it officially moves to the new site in future.

We hope this FAQ provides the information you need. Please continue to monitor our [Vendor Announcements](#) page, Vendor Partner Newsletters and emails for further developments with the new Western Health Acute Care Hospital as well as our Provincial Health Supply Chain Department

Please forward this communication to the appropriate stakeholders in your organization for action.

Thank you for your continued support and co-operation!

Stay safe!

Vendor Management Team
Provincial Health Shared Services Supply Chain Department