

MEMORANDUM OF AGREEMENT

BETWEEN

NEWFOUNDLAND & LABRADOR MEDICAL ASSOCIATION

AND

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Date Signed: December 6, 2017

Expires: September 30, 2017

**THIS AGREEMENT** made this 6<sup>th</sup> of December Anno Domini 2017.

**BETWEEN:**

**HER MAJESTY THE QUEEN IN RIGHT OF NEWFOUNDLAND AND LABRADOR**, represented herein by the President of the Treasury Board and the Minister of Health and Community Services (hereinafter referred to as the "Government")

of the one part

**AND:**

**THE NEWFOUNDLAND AND LABRADOR MEDICAL ASSOCIATION**, a body organized and existing under the laws of the Province of Newfoundland and Labrador and having its Registered Office in the City of St. John's (hereinafter referred to as the "NLMA")

of the other part

Together, the "Parties"

**THIS AGREEMENT WITNESSETH** that for and in consideration of the premises, covenants, conditions, stipulations, and provisos herein contained, the parties hereto agree as follows:

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## **SECTION A – GENERAL CONSIDERATIONS**

### **Article 1**      **Purpose of Agreement**

#### **1.01 WHEREAS**

- a) Government and physicians share responsibility for the provision of medical services to the public;
- b) Both parties agree that the delivery of medical services must take into full consideration:
  - (i) reasonable and fair compensation and working conditions for physicians providing insured medical services;
  - (ii) the need for sufficient physician resources to provide adequate medical care in Newfoundland and Labrador; and
  - (iii) the financial circumstances of Government; and
- c) Government and the NLMA, on behalf of physicians, wish to establish a working relationship based on cooperation and good faith;

The parties have negotiated this Memorandum of Agreement with respect to levels of compensation, employment related benefits and service coverage.

### **Article 2**      **Interpretation**

Under this Agreement the following definitions will apply.

**“Agreement”** means this Memorandum of Agreement.

**“Alternate Payment Plan (APP)”** means an agreement between Government, a Regional Integrated Health Authority (RHA), and the NLMA, that provides remuneration in a format other than salary or fee-for-service (FFS) to a group of physicians in a specialty, including family medicine, in return for the provision of medical services.

**“Consensus”** means general agreement, characterized by the absence of sustained opposition to substantial issues by any of the voting members of a committee established under this Agreement, and by a process that involves seeking to take into account the views of all voting members and to reconcile any conflicting arguments. Consensus does not require unanimity.

**“Geographic Full-Time (GFT) physician”** means a physician with clinical

responsibilities who also has an academic teaching appointment at Memorial University. The compensation for the academic component is separate from the compensation for clinical work.

**“Maritime Weighted Parity”** means the weighted average formula agreed upon by the parties the outcomes of which are used in this agreement.

**“Fee-For-Service (FFS)”** means the submission of accounts by and payment of fees to physicians for insured medical services in accordance with the MCP Payment Schedule under the Medical Care Plan, pursuant to the *Medical Care Insurance Act, 1999*, SNL 1999, C. M-5.1 (*“Medical Care Insurance Act, 1999”*).

**“Health and Community Services (HCS)”** means the department or branch of the Government of Newfoundland and Labrador which provides leadership in health and community services programs and policy development for the Province.

**“MCP Payment Schedule”** means the schedule of fees payable, and the rules and conditions for payment of insured services provided by licensed physicians to beneficiaries under the *Medical Care Insurance Act, 1999* and the *Regulations* made thereunder.

**“Newfoundland and Labrador Medical Association (NLMA)”** means the medical association representing, advocating for, and negotiating on behalf of Newfoundland and Labrador physicians pursuant to the *Medical Act, 2011*, SNL 2011, c. M.-4.02.

**“Physician”** means a person who is lawfully entitled to engage in the practice of medicine in the Province pursuant to the *Medical Act, 2011*, SNL 2011 c. M.-4.02, and includes a person who, under the regulations, is entitled to provide insured services.

**“Province”** means the Province of Newfoundland and Labrador.

**“Regional Health Authority (RHA)”** means a regional health authority for each health region of the Province established under the *Regional Health Authorities Act*, SNL 2006, c. R-7.1 to provide for the delivery and administration of health and community services in the health region.

**“Salaried Physician”** means a physician who is an employee of an RHA and who provides medical services as required by the RHA.

**“Specialist”** means a physician who is recognized as a specialist by the *College of Physicians and Surgeons of Newfoundland and Labrador* or a physician practising outside the Province who is recognized as a specialist by the appropriate regulatory body in the jurisdiction where the physician practises.

**Article 3**      **Term of Agreement and Interest Arbitration**

- 3.01      Notwithstanding the date of execution hereof and except as otherwise provided herein, this Agreement shall be effective from October 1, 2013 and shall remain in full force and effect until September 30, 2017.
- 3.02      Throughout this Agreement, the following meaning shall apply:  
Year 1: October 1, 2013 - September 30, 2014;  
Year 2: October 1, 2014 - September 30, 2015;  
Year 3: October 1, 2015 – September 30, 2016;  
Year 4: October 1, 2016 – September 30, 2017.
- 3.03      Either party to this Agreement may at any time within the one hundred and eighty (180) calendar day period immediately preceding the September 30, 2017 expiration date of this Agreement, give written notice to the other party to commence negotiations for a new agreement.
- 3.04      Within thirty (30) days following the receipt of the notice referred to in Article 3.03 or a further time that the parties may agree upon, the parties hereto shall enter into good faith negotiations and use reasonable efforts to negotiate a new Agreement.
- 3.05      If at the expiration date of this Agreement a new agreement has not been negotiated replacing this Agreement, this Agreement shall continue and remain in full force and effect until a new agreement has either been negotiated replacing this Agreement or the terms and conditions of a new agreement have been determined by a combination of negotiation and arbitration as provided for in this Agreement.
- 3.06      The parties agree to the terms of interest arbitration as articulated at Schedule “N”, Interest Arbitration.

**Article 4**      **Parties to the Agreement**

- 4.01      The parties to this Agreement are Government and the NLMA.
- 4.02      The parties recognize that, where applicable, the interests of Government may be represented by the President of Treasury Board and/or the Minister of Health and Community Services or any Minister as may be designated by Government from time to time.

**Article 5**      **Physicians’ Negotiator**

- 5.01      The NLMA is recognized as the sole and exclusive negotiator on behalf of



physicians licensed by the College of Physicians and Surgeons of Newfoundland and Labrador to practice in this Province for matters which fall within the scope of this Agreement save and except physicians employed in the following positions:

- i. Vice President, Medical Services - Eastern RHA
- ii. Vice President, Medical Services - Central RHA
- iii. Vice President, Medical Services - Western RHA
- iv. Vice President, Medical Services - Labrador-Grenfell RHA
- v. Medical Director - Eastern RHA
- vi. Medical Consultant – HCS
- vii. Director of Physician Services – HCS
- viii. Assistant Director of Physicians Services – HCS
- ix. Chief Medical Examiner – Department of Justice and Public Safety
- x. Chief Medical Officer of Health - HCS

#### **Article 6**      **Government Negotiator**

- 6.01      The President of Treasury Board and/or any Minister as may be designated by Government from time to time is recognized as the sole and exclusive negotiator on behalf of Government for matters that fall within the scope of this Agreement.

#### **Article 7**      **Subsidiary Agreements**

- 7.01      All subsidiary agreements currently in effect between physicians, RHAs, the NLMA and Government shall be null and void effective the date of signing by all parties of the new Agreement and shall be replaced with the following:
- (i)      Waterford Physicians “On-duty, on-site” Payment Policy – Schedule “A”
  - (ii)      Institutional Workload Disruption Payment Policy – Schedule “B”
  - (iii)      Salaried Physician Retention Bonuses – Schedule “C”
  - (iv)      Specialty Corrections Fund – Schedule “D”
  - (v)      Alternate Payment Plans – Schedule “E”
  - (vi)      FFS Increases, By FFS Specialty Group – Schedule “F”
  - (vii)      Approved Category ‘A’ Facilities (24-Hour On-Site Emergency Department Coverage) – Schedule “G”
  - (viii)      Approved Category ‘B’ Facilities (24-Hour Emergency Department Coverage) – Schedule “H”
  - (ix)      Obstetrical Bonus Policy for Fee-for-service Family Physicians – Schedule “T”
  - (x)      Family Practice Renewal Program – Schedule “J”
  - (xi)      Physician Services Liaison Committee (PSLC) Terms of Reference

- Schedule “K”
- (xii) MCP Payment Schedule Review Committee (PSRC) Terms of Reference – Schedule “L”
- (xiii) On-Call Rates – Schedule “M”
- (xiv) Interest Arbitration – Schedule “N”

**Article 8**      **Government Rights**

- 8.01      All functions, rights, powers, and authorities, which are not specifically abridged, delegated or modified by this Agreement, are recognized by the NLMA as being retained by Government or its delegated authorities.

**Article 9**      **Effect of Legislation**

- 9.01      The parties acknowledge that legislation takes precedence over any provision of this Agreement. It is also acknowledged that should any legislation render null and void any provision of this Agreement, the remaining provisions shall remain in effect during the term of this Agreement.

**Article 10**      **Agreement to Amend**

- 10.01      It is agreed by the parties to this Agreement that any provision of this Agreement may be amended by mutual written consent of Government and the NLMA during the term of this Agreement.

**Article 11**      **Service Coverage**

- 11.01      Physicians commit to provide, in accordance with the negotiated MCP payment schedule and/or negotiated salary, insured services which have traditionally been funded through MCP and which the public might reasonably expect to be available, subject to resources and skill limitations.
- 11.02      The NLMA will make best efforts to encourage all practicing physicians providing clinical services in the Province to be credentialed and privileged with a RHA.

**Article 12**      **Physician Services Liaison Committee (PSLC)**

The parties agree to maintain the PSLC, through which medical issues of mutual concern may be addressed collaboratively and to act as an oversight body for the administration of this Agreement. The operation and mandate of the PSLC is described in Schedule "K".

**Article 13**      **Dispute Resolution**

In the event that a disagreement arises regarding the interpretation of this Agreement:

- (i) Either party may refer the matter to the Physician Services Liaison Committee (PSLC) for resolution;
- (ii) Should the PSLC be unable to resolve the matter, the parties may, by mutual agreement, engage the services of a mediator to assist the parties in reaching a resolution, recognizing that any proposals or recommendations at this stage are not binding on the parties. The cost of mediation shall be equally borne by the parties; and
- (iii) The parties may, by mutual agreement, engage the services of an arbitrator(s) in accordance with the *Arbitration Act, RSNL 1990 cA-14*, the cost of which arbitration shall be equally borne by the parties.

**SECTION B - COMPENSATION ISSUES**

**Article 14**      **Total Funding**

- 14.01      The parties agree to the following funding, for matters which fall within the scope of this Agreement, to be allocated in accordance with the Agreement on behalf of physicians licensed by the College of Physicians and Surgeons of Newfoundland and Labrador to practice in this Province. All amounts include related Specialty Corrections.

	Oct 01, 2015 Sep 30, 2016	Oct 01, 2016 Sep 30, 2017	Total MOA Amount
<b>Primary Care Renewal</b>	\$1,049,979	\$3,450,021	\$4,500,000
<b>FFS Parity (Family Medicine)</b>	\$1,087,525	\$1,103,741	\$2,191,266

<b>FFS Parity (Specialist)</b>	\$333,003	\$499,504	\$832,506
<b>ED Cat. A Parity</b>	\$404,400	\$606,600	\$1,011,000
<b>FFS Increase (Family Physician)</b>	\$978,774	\$993,368	\$1,972,141
<b>FFS Increase (Specialist)</b>	\$1,348,434	\$2,022,651	\$3,371,086
<b>Salaried Increase</b>	\$1,306,440	\$1,959,659	\$3,266,099
<b>Other FFS/APP (Family Physician)</b>	\$252,968	\$256,740	\$509,709
<b>Other FFS/APP (Specialist)</b>	\$509,403	\$764,105	\$1,273,509
<b>Rural FFS Ret. Bonus &amp; Rural Premium Program</b>	\$0	\$1,000,000	\$1,000,000
<b>TOTAL</b>	<b>\$7,270,926</b>	<b>\$12,656,389</b>	<b>\$19,927,315</b>

## **Article 15**     **Fee- for- Service Compensation**

### **15.01**            **Fee-for-Service Increases**

Fee-For-Service (FFS) physician groups shall receive increased remuneration as follows:

- (i) FFS physician groups identified as being under Maritime Weighted Parity as of October 1, 2014, using 2013-14 units and October, 2014 rates, will attain at least 100% of Maritime Weighted Parity, requiring overall funding of \$3,023,772 (organized by Family Physicians (\$2,191,266) and Specialists (\$832,506) as per the table above), as of the beginning of the fourth year of this Agreement (October 1, 2016).
- (ii) In addition to 15.01(i), each FFS physician group will receive funding derived from the Full Time Equivalent methodology agreed upon by the Parties. The total amount provided to all groups under this allocation, as of the beginning of the fourth year of this Agreement (October 1, 2016), is \$5,343,227 (organized by Family Physicians (\$1,972,141) and Specialists (\$3,371,086) as per the table above.
- (iii) FFS Family Physicians as a group will receive, under (i) and (ii), above, a combined total allocation per FTE of \$10,431, based on an agreed FTE count of 399.14.

- (iv) Family Physicians as a group will, in addition, be provided access to funding under the Primary Care Renewal Program, as noted in the table above, and as detailed in Schedule "J", attached.
- (v) All FFS Specialist groups will receive, under (i) and (ii), above, a combined total allocation per FTE of \$12,940 based on an agreed FTE count of 318.66.
- (vi) A further amount will be allocated to each physician group based on other payments not considered under the Maritime Weighted Parity methodology. These include APP payments, sessional payments, FFS Intensive Care Unit (ICU) payments, surgical assisting payments, premiums for surgery fee codes, Category B payments, and Specialty Corrections in the total amount of \$1,783,218 (Family Physicians (\$509,709) and Specialists (\$1,273,509)).
- (vii) The funding identified in paragraphs 15.01(i) through (vi), above, will have 40% distributed effective October 1, 2015 and the remaining funding distributed effective October 1, 2016.
- (viii) Notwithstanding Article 15.01(vii), the funding distributed to FFS Family Physicians on October 1, 2015 from Article 15.01 (iii) will be 49.6%.
- (ix) Clinical Stabilization Fund (CSF) funding remaining from the 2009-2013 Agreement allocation will be utilized as a contingency pending the final result of the Maritime Weighted Parity analysis.
- (x) The Maritime Weighted Parity formula will be reviewed by the parties prior to the next negotiation and any future use will be based on an agreed methodology.

## 15.02

### Schedule of Payments

Until such time as the MCP Payment Schedule fee code allocation process is completed:

- (i) FFS physicians will continue to claim for services using MCP Payment Schedule rates in effect.
- (ii) The applicable dollar increase for each group will be paid out as an adjustment in each pay period until such time as the Fee Code Allocation Process outlined below in Articles 15.03 and 15.04 is completed.

### 15.03 FFS Fee Code Allocation

Government and the NLMA will collaborate in the allocation of new funds to specific fee codes and rates for each specialty (the “FFS Fee Code Allocation Process”).

The FFS Fee Code Allocation Process will be based on the following principles:

1. no fee code shall exceed the Ontario Health Insurance Plan rate for a comparable service unless mutually agreed;
2. there shall be no fee code allocation to offset overhead costs; and
3. there shall be no fee code allocation for currently non-insured services.

### 15.04 FFS Fee Code Allocation Process

The parties will table proposals for allocation of funding to fee codes, and will review proposals and determine fee code allocation jointly and collaboratively by consensus. Any fee code allocation which has not been established through this collaborative process will be determined as outlined in steps (i) and (ii) below:

- (i) The NLMA will first allocate 50% of the remaining portion of the FFS increase, based on cost estimates provided by HCS, and will immediately provide this information to HCS.
- (ii) Within thirty (30) days of receipt of the information from the NLMA as referred to in 15.04 (i) HCS shall allocate the remaining 50% of the FFS increase.

### 15.05 MCP Payment Schedule Review Process

The parties agree to review the MCP Payment Schedule in accordance with the terms of reference of the MCP Payment Schedule Review Committee as set out in Schedule “L”.

### 15.06 Category ‘A’ Designated Facilities – Emergency Department

With the exception of arrangements made under the Alternate Payment Plan for Adult Emergency Department (Health Science Centre/St. Clare’s Mercy Hospital) as set out in Schedule “E”, all FFS Physicians providing on-site coverage at Category ‘A’ designated emergency facilities, which are identified in Schedule “G”, Approved Category ‘A’ Facilities (24-Hour On-Site Emergency Department Coverage), shall be compensated at an hourly rate as follows:

	<b>October 1, 2013</b>	<b>October 1, 2014</b>	<b>October 1, 2015</b>	<b>October 1, 2016</b>
<b>Payment Rates</b>	<b>\$184.44</b>	<b>\$184.44</b>	<b>\$188.51</b>	<b>\$194.62</b>

15.07

**Category 'B' Designated Facilities – Emergency Department**

FFS Physicians providing emergency department (ED) services coverage at Category 'B' designated facilities, as more particularly set out in Schedule "H", shall be compensated as follows:

1. Payment for daytime ED coverage, 8 a.m. to 6 p.m., Monday – Friday:
  - a) FFS Category 'B' physicians:
    - \$41.18 per hour (plus fee-for-service claims) as per the MCP Payment Schedule.
2. Payments for after-hours ED coverage, 6 p.m. to 8 a.m. Monday to Friday, all-day Saturday, all-day Sunday, and statutory holidays:
  - a) Fee-for-service Category 'B' Emergency physicians may bill, at their discretion, either:
    - \$73.00 per hour (no fee-for-service claims); or
    - \$41.18 per hour (plus fee-for-service claims).
    - The method of payment chosen by the physician must apply to the entire shift or period of coverage provided.
3. There are no additional payments available under the on-call program described in Article 15.12.

15.08

**Retention Bonuses – Rural FFS Physicians (excluding physicians on APPs)**

Until such time as this program may be amended pursuant to Article 15.09, FFS Family Physicians and FFS Specialists, who practice outside St. John's/Mount Pearl, will be eligible to receive an annual retention bonus based on accumulated service time, as follows:

	<b>After 12 Eligible Months</b>	<b>After 24 Eligible Months</b>	<b>After 36 Eligible Months</b>
<b>FFS FPs</b>	<b>\$6,000</b>	<b>\$8,000</b>	<b>\$10,000</b>

<b>FFS Specialists</b>	<b>\$5,000</b>	<b>\$10,000</b>	<b>\$15,000</b>
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Rules on eligibility will be determined by the parties and may be amended from time to time where appropriate

**15.09 FFS Retention Bonus Program Review**

The parties will undertake a review of the FFS Retention Bonus Program as it applies to FFS Family Physicians under Article 15.08, including the option of merging it with the funds that are currently provided for the Rural Hospital GP Premium (not funded under this Agreement), to create a better targeted and more effective retention bonus program for FFS Family Physicians. This review will be completed during Year 3 of the Agreement, and a new program agreed upon in sufficient time for implementation in Year 4 of the Agreement. The new program will be funded at current levels plus an additional \$1.0 million per annum. If for any reason the review is not completed in sufficient time for implementation in Year 4 of the Agreement, the \$1.0 million will be allocated annually under either the existing FFS Retention Bonus Program, or the Rural Hospital GP Premium, or both, by mutual agreement of the parties, until such time as a new program is adopted.

**15.10 Canadian Medical Protective Association (CMPA) reimbursement for FFS Physicians**

The parties agree that, for the calendar year 2013 (rebate paid out in 2014) and until the end of the term of this Agreement, the HCS's calculation of the eligible Canadian Medical Protective Association reimbursement will be the difference between what the physician paid and 60% of the General Practitioner basic rate. All other aspects of the payment policy in effect on the date of signing of this Agreement will remain unchanged.

**15.11 Obstetrical Bonus**

FFS Family Physicians are eligible for the Obstetrical bonus policy as outlined in Schedule "T", Obstetrical Bonus Policy for Salaried and Fee-for-Service Family Physicians.

**15.12 Recognition of On-Call**

(i) A total budget of \$14,874,821 per annum will be utilized for On-call and Internal Locum payments, payable to eligible FFS and salaried physicians. Any surplus funds will be allocated through agreement of both parties.

(ii) The rates for on-call billing for each physician group are set out



in Schedule "M", On-Call Rates.

(iii) General Obligations

- a. On-call physicians will be available to respond to urgent or emergent requests to attend a facility for the purpose of examining, treating or providing diagnostic services to discharged or unattached patients:
  - who present from the community via the emergency department;
  - who are referred by physicians from other facilities; or
  - who are in-patients admitted to physicians in another specialty.
- b. Approved on-call rotations must follow a defined call schedule which provides coverage 24 hours per day, 365 days a year. This can involve locum coverage or cross coverage with another group.
- c. The on-call services will operate from designated facilities.
- d. Being on-call for one's own patients or being on-call for patients admitted to other physicians in the same specialty on-call rotation is not sufficient to qualify for an on-call payment under this program. However, physicians may continue to see their own and their specialty group's patients and make FFS claims related to them during the period they are also on-call for unattached patients.
- e. Only on-call rotations recommended by a RHA Vice President of Medical Services and approved by HCS are eligible to receive on-call payments.
- f. Physicians on APPs who have on-call payments factored into their APP budget are not eligible to claim the on-call payment.

15.13

Surgical Assist - Dedicated time method Surgical Assistance

Until such time as the FFS Fee Code Allocation Process is completed:

- FFS physicians should continue to claim for services using the rates in the MCP Payment Schedule in effect as of October 1, 2015. These payments will be increased based on the percentage increase being

applied to all FFS physicians;

- Retroactive payment (using a date of service of October 1, 2015) will be paid as expeditiously as possible after signing of this Agreement based on the percentage increase applicable;
- Following the retroactive payment, the applicable increase will be paid bi-weekly as required until such time as the FFS Fee Code Allocation Process is completed and new fees are implemented.

## **Article 16**    **Salaried Physician Compensation**

### **16.01**        **Quarterly Payments**

Quarterly payments received by salaried physicians under the previous Memorandum of Agreement will become part of regular salary and be blended into bi-weekly payments as of October 1, 2015.

### **16.02**        **Salary Scales**

The salary scales for Family Physicians in Category "B" Facilities, all other Family Physicians, Specialists, and Oncologists/Pathologists are as follows:

#### **October 1, 2015 Salary Scale:**

<b>Salary Scale</b>	<b>Step 1</b>	<b>Step 2</b>	<b>Step 3</b>	<b>Step 4</b>	<b>Step 5</b>
<b>Family Physicians (Category 'B')</b>	\$128,144	\$134,404	\$140,665	\$146,925	\$153,185
<b>Family Physicians</b>	\$154,524	\$162,104	\$169,685	\$177,265	\$184,845
<b>Specialists</b>	\$215,749	\$226,391	\$237,031	\$247,676	\$258,316
<b>Oncologists/Pathologists</b>	\$228,302	\$235,816	\$243,328	\$250,841	\$258,322

**October 1, 2016 Salary Scale:**

<b>Salary Scale</b>	<b>Step 1</b>	<b>Step 2</b>	<b>Step 3</b>	<b>Step 4</b>	<b>Step 5</b>
<b>Family Physicians (Category 'B')</b>	\$132,542	\$138,802	\$145,063	\$151,323	\$157,583
<b>Family Physicians</b>	\$158,922	\$166,502	\$174,083	\$181,663	\$189,243
<b>Specialists</b>	\$220,147	\$230,789	\$241,429	\$252,074	\$262,714
<b>Oncologists/Pathologists</b>	\$232,700	\$240,214	\$247,726	\$255,239	\$262,720

**16.03      Per Diem Locum Rates**

Locum rates paid under this Agreement shall be as follows:

	<b>October 1, 2013</b>	<b>October 1, 2014</b>	<b>October 1, 2015</b>	<b>October 1, 2016</b>
<b>Family Physicians (Category B)</b>	\$689	\$689	\$704	\$726
<b>Family Physicians</b>	\$838	\$838	\$853	\$875
<b>Specialists</b>	\$1,188	\$1,188	\$1,203	\$1,225
<b>Oncologist/Pathologists</b>	\$1,188	\$1,188	\$1,203	\$1,225

**16.04      Category 'B' Designated Facilities – Emergency Department**

Salaried physicians providing emergency department (ED) services coverage at Category 'B' designated facilities, as more particularly set out in Schedule "H", shall be compensated as follows:

- 1) Payment for daytime ED coverage, 8 a.m. to 6 p.m., Monday – Friday:
  - a) Salaried Category 'B' Physicians:
    - Included in the bi-weekly salary

## b) Salaried Locum Category 'B' Physicians:

- Included in the daily locum rate

## 2) Payments for after-hours ED coverage, 6 p.m. to 8 a.m. Monday to Friday, all-day Saturday, all-day Sunday, and statutory holidays:

## a) Salaried Category 'B' physicians:

- \$73.00 per hour (no FFS claims permitted)

## b) Salaried Locum Category 'B' physicians;

- \$73.00 per hour (no FFS claims permitted)

## c) Salaried Family Physicians at Category 'B' facilities:

- Remain eligible for their annual Retention bonus;
- Are not eligible for the annual after-hours coverage payment; and
- Are not eligible for participation in the provincial on-call program.

## 16.05

Geographic Retention Bonuses

The geographic locations encompassed by the categories outlined below are set out in Schedule "C", Salaried Physician Retention Bonus Categories, and are to be paid on the salaried physician's anniversary date.

## a) Retention bonuses - Salaried Family Physicians

Retention bonuses will be paid to salaried Family Physicians including those at Category 'B' Facilities as follows:

	<b>Level 1 After 12 Eligible Months</b>	<b>Level 2 After 24 Eligible Months</b>	<b>Level 3 After 36 Eligible Months</b>
Category 0	\$15,000	\$30,000	\$45,000
Category 1	\$10,000	\$20,000	\$30,000
Category 2	\$7,500	\$15,000	\$22,500
Category 3	\$2,500	\$5,000	\$7,500

## b) Retention bonuses - Salaried Specialists

Retention bonuses will be paid to Salaried Specialists, including Oncologists/Pathologists, as follows:

	<b>Level 1 After 12 Eligible Months</b>	<b>Level 2 After 24 Eligible Months</b>	<b>Level 3 After 36 Eligible Months</b>
Category 0	\$18,000	\$36,000	\$54,000
Category 1	\$12,000	\$24,000	\$36,000
Category 2	\$8,000	\$16,000	\$24,000
Category 3	\$4,000	\$8,000	\$12,000

**16.06      Obstetrical Bonus**

Salaried Family Physicians are eligible for the Obstetrical Bonus Policy as outlined in Schedule "T", Obstetrical Bonus Policy for Salaried and Fee-For-Service Family Physicians.

**16.07      Oncology and Pathology Bonus**

The Oncology and Pathology Bonus is paid out on the physician's anniversary dates as follows:

<b>Step</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
<b>Amount</b>	\$50,000	\$56,250	\$60,000	\$60,000	\$60,000

**16.08      Recognition of On-Call**

- (i) A budget of \$14,874,821 per annum will be utilized for On-call and Internal Locum payment that is payable to eligible FFS and salaried physicians. Any surplus funds will be allocated through agreement of both parties.
- (ii) The rate for on-call billing for each physician group is included in Schedule "M", On-Call Rates.
- (iii) General Obligations:
  - (a) On-call physicians will be available to respond to urgent or emergent requests to attend a facility for the purpose of examining, or treating, or providing diagnostic services to discharged or unattached patients:
    - who present from the community via the emergency

department;

- who are referred by physicians from other facilities; or
- who are in-patients admitted to physicians in another specialty.

- (b) Approved on-call rotations must follow a defined on-call schedule which provides coverage 24 hours per day, 365 days a year. This can involve locum coverage or cross coverage with another group.
- (c) The on-call services will be based from designated facilities.
- (d) Being on-call for one's own patients or being on-call for patients admitted to other physicians in the same specialty on-call rotation is not sufficient to qualify for an on-call payment under this program. However, physicians may continue to see their own and their specialty group's patients during the period they are on-call for unattached patients.
- (e) Only on-call rotations recommended by a RHA Vice President of Medical Services and approved by HCS are eligible to receive on-call payments.
- (f) Physicians on APPs who have on-call payments factored into their APP budget are not eligible to claim the on-call payment.

#### 16.09 Critical Escort Duty

The hourly rate for critical escort duty will be \$107.00.

#### 16.10 University Physicians (Geographic Full-Time - "GFT")

The compensation for GFT physicians working at 0.8 clinical FTE will be at 90% of the applicable salary scale. Compensation for GFT physicians working at less than 0.8 clinical FTE will be proportionate to their clinical FTE status. For example, a GFT physician working at 0.5 clinical FTE will be remunerated as follows:  $0.5/0.8 \times 90\%$  of applicable salary scale.

#### 16.11 Registered Retirement Savings Plan (RRSP)

- (i) Government commits to maintaining an employer-sponsored salaried physician RRSP.
- (ii) As a condition of employment all salaried physicians, except those participating in the Public Service Pension Plan pursuant to an election made prior to November 30, 2000, are required to participate in the employer-sponsored RRSP.

**Article 17**      **Other Compensation Issues**

**17.01**            **Clinical Stabilization Fund**

- (i)      The parties agree to extend the Clinical Stabilization Fund (the "CSF") until such time as all remaining annual funds have been allocated for ongoing purposes by a joint committee of the parties to this Agreement. The parties acknowledge that as of October 1, 2015 the unallocated annual funds are \$929,582.
- (ii)     Where the parties are unable to agree on the the manner of disbursement of the CSF, the NLMA will allocate 50% of any unallocated CSF, based on cost estimates provided by the HCS, and will immediately provide this information to HCS.
- (iii)    The Department of Health and Community Services will then allocate the remaining 50% of the unallocated CSF within thirty (30) days of receiving the information from the NLMA as referred to in (ii) above.

**17.02**            **Transitioning of Hospital Services**

- (i)            The parties agree to establish a committee (consisting of two members appointed by the NLMA and two members appointed by HCS) to consider the options available for the potential to have FFS physicians perform in private medical offices, surgical, diagnostic or therapeutic procedures that at present are non-insured services unless they are provided in facilities listed in the *Hospital Insurance Regulations Schedule* under the *Hospital Insurance Agreement Act*. The following issues will be reviewed:
  - a)      Timeliness of care and follow-up;
  - b)      Appropriateness of the service;
  - c)      Cost-effectiveness of the service;
  - d)      Identification of a quality assurance program for the service; and
  - e)      Monitoring of the service.
- (ii)          The Committee's sole responsibility will be to make recommendations to the Minister of HCS related to the issues stated above, once per annum. Decisions regarding recommendations made to the Minister will be made by consensus. Such recommendations will not impact the Minister's discretion in determining which, if any, hospital-based services may be insured when provided within private offices by FFS physicians.

## **SECTION C - SALARIED PHYSICIANS - TERMS AND CONDITIONS OF EMPLOYMENT**

The terms and conditions of employment for salaried physicians under this Agreement supersede all other conflicting terms and conditions within employer human resource policies.

### **Article 18**      **Definitions**

#### **18.01 (a)**      **Probationary Period**

All newly hired salaried physicians shall be required to serve a twelve (12) month probationary period during which time the performance of the salaried physician shall be reviewed by RHA designate and, if unsatisfactory, the employment of the salaried physician shall be terminated. If successful, the salaried physician shall be given a letter by the RHA confirming the completion of the probationary period.

#### **(b)**      **Month of Service**

Means a calendar month in which the salaried physician is in receipt of full salary for that month and includes any month in which the salaried physician is on approved leave of absence without pay, which leave shall not be in excess of twenty (20) days.

#### **(c)**      **Scale Definitions**

The scale definitions contained in the Terms and Conditions of Employment for Salaried Physicians shall continue to apply until such time as amended by the mutual consent of the parties to this Agreement.

### **Article 19**      **Termination**

**19.01**      A salaried physician is required to give the Employer three (3) months written notice of resignation and the Employer is required to give a salaried physician three (3) months written notice of termination of employment, except for just cause where no notice is required.

### **Article 20**      **Advertising of Vacancies**

**20.01**      Physicians may apply for vacant publicly-funded salaried physician positions within Newfoundland and Labrador, as advertised by the Employers.



**Article 21**      **Part-Time Salaried Physicians**

- 21.01      Salaried physicians working less than a full schedule are considered part-time and are covered by this Agreement for the purpose of benefits outlined in this Agreement, which they shall receive on a prorated basis based on the work week and the specific arrangements they have with their Employer. The method of prorating will be defined in the letter of appointment from the Employer.

**Article 22**      **Statutory Holidays**

- 22.01      There shall be a total of nine (9) paid statutory holidays for salaried physicians. The Employer shall define the days on which those nine (9) paid statutory holidays will be observed. Whether or not a salaried physician is required to work on a paid statutory holiday shall be determined in consultation with the Vice President of Medical Services or designate where the salaried physician works.
- 22.02      If a salaried physician is required to work and works on a paid statutory holiday, he/she shall be scheduled to take another day off with pay in lieu of that holiday within ninety (90) days of the holiday. If the day off is not scheduled by the Employer within ninety (90) days, the day off with pay in lieu of the holiday will be taken at a time before the end of the fiscal year, as mutually agreed upon between the salaried physician and authorized in writing by the Vice President of Medical Services or designate. The day off with pay in lieu of the holiday will not be carried forward more than one fiscal year. It is the responsibility of the Employer to schedule this leave. If leave is carried over to the next fiscal year and is not taken in that fiscal year, it will be paid out in April of the following fiscal year.
- 22.03      A salaried physician required to provide on-call for a portion of the paid statutory holiday shall be deemed to have worked during the holiday. A paid statutory holiday shall be the twenty-four (24) hour period commencing at 00:01 on the day designated by the Employer as the paid statutory holiday.

**Article 23**      **Annual Leave**

- 23.01      Salaried physicians shall be entitled to annual leave as follows:
- (a)      Twenty (20) days per year for salaried physicians with one (1) year to ten (10) years of service as a salaried physician.
  - (b)      Twenty-five (25) days per year for salaried physicians with more

than ten (10) years of service but less than twenty-five (25) years of service as a salaried physician.

- (c) Thirty (30) days per year for salaried physicians with twenty-five (25) years of service or more as a salaried physician.
- (d) A year of service is equivalent to twelve (12) months of service as a salaried physician.
- (e) Annual leave is an accumulative benefit and any unused annual leave is payable on termination of employment.
- (f) A physician may carry forward to another year any portion of annual leave not taken by him/her in previous years until, by doing so he/she has accumulated a maximum of:
  - i) twenty (20) days annual leave, if he/she is eligible to receive twenty (20) days in any year;
  - ii) twenty-five (25) days annual leave, if he/she is eligible to receive twenty-five days in any year; and
  - iii) thirty (30) days annual leave, if he/she is eligible to receive thirty (30) days in any year.

Each of the above accumulations is in addition to his/her current annual leave entitlement. Physicians with additional accumulated time as of May 15, 2003 will have that time "grand-parented". However these physicians will be subject to this policy for any future year's accumulated annual leave.

#### **Article 24**      **Approval for Leaves of Absence**

- 24.01      All leaves of absence, paid or unpaid, require the prior approval of the Vice President of Medical Services or designate. Salaried physicians shall submit requests for leave in writing and give as much notice as possible.

#### **Article 25**      **Bereavement or Compassionate Leave**

- 25.01      A salaried physician shall be entitled up to three (3) days paid compassionate leave upon the death of the salaried physician's mother, father, brother, sister, child, spouse, common-law spouse, grandmother, grandfather, grandchild, father-in-law, mother-in-law. If the salaried physician is required to travel outside the Province, one (1) additional day with pay shall be granted. In extraordinary circumstances, the Employer may grant additional unpaid

leave. This leave is not cumulative and is not payable on termination or resignation.

**Article 26**      **Compensatory Leave**

- 26.01      All salaried physicians (excluding Casualty Officers) employed by the Employer will be entitled to one (1) week (five (5) working days) of compensatory leave once the salaried physician completes one (1) year of service with that Employer. Salaried physicians maintain eligibility for compensatory leave if their area of employment changes, (i.e. RHA). Such leave is cumulative and payable on termination of employment.

**Article 27**      **Deferred Salary Plan**

- 27.01      With the approval of the Employer, salaried physicians shall be eligible to access the deferred salary plan with those Employers who have made the arrangements with Canada Revenue Agency.

**Article 28**      **Family Leave**

- 28.01      A salaried physician who is required to attend to the temporary care of a family member living in the same household, or to attend to needs relating to the birth of the salaried physician's child, or to attend to matters relating to a home or family emergency, shall be allowed up to three (3) days paid family leave in any calendar year provided that no other person was available to attend to these needs and provided that the salaried physician gave the Employer as much notice as possible. This leave is non-cumulative and is not payable on termination of employment.

**Article 29**      **Maternity Leave, Adoption Leave and Parental Leave**

- 29.01      A salaried physician is entitled to a maximum of fifty-two (52) weeks unpaid maternity, adoption or parental leave.
- 29.02      A salaried physician may request maternity leave without pay which may commence prior to the expected date of delivery.
- 29.03      Adoption leave shall be granted to a salaried physician who legally adopts a child and upon presentation of proof of adoption.
- 29.04      A salaried physician may return to duty after two (2) weeks' notice of his/her intent to do so.

- 29.05 A salaried physician shall resume his/her former salary upon return from leave, with no loss of accrued benefits.
- 29.06 Periods of leave of up to fifty-two (52) weeks without pay for maternity, adoption, or parental leave(s) shall be counted for accumulation of annual or paid leave entitlement, sick leave, severance pay, and step progression.
- 29.07 Salaried physicians on maternity, adoption or parental leave will continue to pay their portion of group insurance premiums to a maximum of fifty-two (52) weeks, unless they provide proof of alternative coverage and sign a waiver declining continued coverage. When a salaried physician opts to continue to pay their portion of group insurance premiums, the Employer shall also pay its share of the group insurance premiums.
- 29.08 Neither the salaried physician nor the Employer will be required to contribute to the Employer group RRSP plan during the period of maternity, adoption or parental leave.
- 29.09 A salaried physician may be awarded sick leave for illness that is a result of or may be associated with pregnancy.
- 29.10 The Employer may grant a leave of absence without pay when a salaried physician is unable to return to duty after the expiration of this leave.

**Article 30**      **Miscellaneous Leave**

- 30.01 After applying in writing, and upon receiving approval from the Employer, each salaried physician is entitled to take up to five (5) days paid leave per calendar year to attend educational sessions such as conventions or refresher courses. The five (5) days, which are non-cumulative, are in addition to and would not be considered to interfere with Study Leave benefits. The leave is not payable on termination of employment. The Salaried physician should apply for this special leave as far in advance as possible.

**Article 31**      **Paid Leave Program**

- 31.01 Physicians who have been participating in the paid leave program since September 1, 2002 will remain eligible for the program under the same conditions as all other entrants; however, no further entrant will be permitted. A list of the current physicians participating under this program has been provided to the NLMA.
- 31.02 Salaried physicians who are under the paid leave program will continue to receive the benefit of the paid leave program as long as the program stays

in place with that Employer, or until the salaried physician leaves that Employer. Salaried physicians who are on a paid leave program will not be entitled to annual leave or sick leave under this Agreement.

**Article 32**      **Sick Leave**

- 32.01      (a)      The total amount of sick leave which may be awarded to a salaried physician is calculated by multiplying the number of months of service by two (2) to a maximum of four hundred and eighty (480) days in total. Any sick leave taken by a salaried physician will be deducted from the sick leave accumulation.
- (b)      Notwithstanding Article 32.01(a), the total amount of sick leave which may be awarded to a salaried physician hired after October 1, 2005 is calculated by multiplying the number of months of service by one (1) to a maximum of two hundred and forty (240) days in total. Any sick leave taken by a salaried physician will be deducted from the sick leave accumulation.
- 32.02      At any occasion if the Employer feels the salaried physician is either excessively using sick leave or misusing sick leave, the Employer may request a medical certificate.
- 32.03      Sick leave is an accumulative benefit, but it is not payable on termination of employment.

**Article 33**      **Unpaid Leaves of Absence**

- 33.01      With the approval of the Employer, a salaried physician may be granted leaves of absence without pay provided that the salaried physician has no annual or paid leave available to him/her.

**Article 34**      **Study Leave**

- 34.01      Salaried physicians are entitled to the following study leave provisions:
- (a)      A salaried physician taking study leave is entitled to ten (10) days paid study leave per year.
- (b)      A salaried physician who does not take study leave in years one (1) and two (2), but who wishes to take accumulative study leave in year three (3), would be entitled to take up to sixty (60) days paid study leave.

- (c) A salaried physician who does not take study leave in years one (1) to three (3), but who wishes to take accumulative study leave in year four (4), would be entitled to take up to eighty (80) days paid study leave.
- (d) A salaried physician who does not take study leave in years one (1) to four (4), but who wishes to take accumulative study leave in year five (5), would be entitled to take up to one hundred twenty (120) days paid study leave.
- (e) Accumulative study leave may be taken in respect to any three (3) year, four (4) year, or five (5) year period in accordance with the above.
- (f) Study leave is available to prepare for and write the licensing and certification exams.
- (g) Study leave must be requested in writing at least three (3) months prior to such leave and approved by the Employer and taken in respect of courses and programs recognized by the Employer.
- (h) Salaried physicians will be paid full salary during study leave, assuming that the salaried physician received no additional remuneration.
- (i) A salaried physician taking study leave must agree that following the conclusion of the study leave he or she will provide salaried service with the same Employer for a period that is twice the length of the study leave.
- (j) Study leave is not payable on termination of employment.

## **Article 35**

### **Additional Billings**

#### **35.01**

#### **Billing for Non-Insured Services**

Salaried physicians may direct bill for any services not insured under provincial legislation. Salaried physicians are entitled to bill Workplace NL for services provided to persons covered by the Workplace NL plan, insurance companies for routine medical examinations of insured people, and other provincial medical care plans in respect of services provided to non-residents covered by such plans. Salaried physicians may submit bills to individual residents of the Province who are not covered by the Province's Medical Care Plan, including those covered by legislation of the Government of Canada, such as, war veterans with disabilities, and members of the Canadian Armed Forces.

**35.02      Billing for Insured Services**

Salaried physicians can bill fee-for-service when they are on an approved leave of absence from the Employer. This arrangement requires the approval, in writing, of the Physician Services Division of the Department of Health and Community Services.

**Article 36      Professional Liability Insurance**

36.01      Before commencing practice, every salaried physician must obtain professional liability insurance. Salaried physicians are responsible for paying their own professional liability insurance.

36.02      Notwithstanding Article 36.01, the parties agree that, for the calendar year 2013 (rebate paid out in 2014) and until the end of the term of this Agreement, the RHAs' calculation of the eligible Canadian Medical Protective Association reimbursement will be the difference between what the physician paid and 60% of the General Practitioner basic rate.

**Article 37      Severance Pay**

37.01      A salaried physician who has nine (9) years or more of continuous employment with any employer covered under these Terms and Conditions of Employment is entitled to be paid on resignation, non-disciplinary termination, death, or retirement, severance pay equal to the amount obtained by multiplying the number of completed years of continuous employment with the Employer(s) by the salaried physician's weekly salary to a maximum of twenty (20) weeks.

37.02      Continuous service shall not be deemed to have been broken where a salaried physician is on approved unpaid leave. However, the time spent on such approved unpaid leave shall not be counted as part of the time worked in the computation of the entitlement to severance pay, except as specifically provided for in this Agreement (maternity, adoption, or parental leave).

37.03      If a salaried physician qualifies and receives severance pay under Article 37.01 above, and is subsequently re-employed as a salaried physician by an Employer covered by this Agreement within the time frame for which he/she was paid severance pay, the salaried physician shall repay to the Employer the balance of the severance pay, i.e., if the salaried physician received twenty (20) weeks' severance pay and was re-employed by an Employer as a salaried physician under the terms of this Agreement, fifteen (15) weeks after being terminated, the salaried physician would

repay five (5) weeks' severance pay.

**Article 38**      **Meal Rates and Kilometre Rates for Use of Own Vehicle**

- 38.01      Salaried physicians who are authorized by the Employer to travel on employer business shall be reimbursed the appropriate meal and mileage rates in accordance with Government's Treasury Board approved Meal Rates and Transportation policies, which policies may be amended from time to time.

**Article 39**      **Relocation Expenses**

- 39.01      A salaried physician who is required by the Employer to relocate from one geographical location to another shall be compensated by the Employer for expenses that are legitimately and directly associated with this move. Such compensation shall be in accordance with Government's Treasury Board approved relocation expense policy, which may be amended from time to time.

**Article 40**      **Contact Allowance – Waterford Hospital**

- 40.01      Contact allowance shall be maintained for those salaried physicians at the Waterford Hospital who were in receipt of the allowance prior to April 1, 1998 and are currently receiving the contact allowance. The rate of the allowance shall be \$3,000.00 per annum. Salaried physicians hired after April 1, 1998 shall not receive any contact allowance.

**Article 41**      **Damage or Loss of Personal Property**

- 41.01      Where a salaried physician in the performance of his/her duties suffers a loss of any personal property, and it can be determined that the salaried physician would reasonably be expected to have such property in his/her possession during the performance of his/her duties, such loss shall be reported in writing by the salaried physician to the Employer within two (2) days of the loss, and if such loss was not due to the salaried physician's negligence, the Employer may compensate for such loss up to a maximum of three hundred dollars (\$300.00) per incident.

**Article 42**      **Workers' Compensation**

- 42.01      The *Workplace Health, Safety and Compensation Act* applies to all salaried physicians.




**Article 43      Health Benefits**

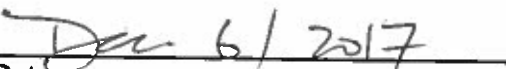
- 43.01      Salaried physicians are eligible for the group insurance benefits as outlined in Government of Newfoundland Group Insurance Plan, which may be amended from time to time. A summary of the Plan in effect at the date of signing will be attached as an Appendix to the Terms and Conditions of Employment for Salaried Physicians.

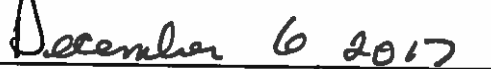
**IN WITNESS WHEREOF** the parties hereto have executed this Agreement the day and year first before written.

**SIGNED** on behalf of the Human Resource Secretariat and the Department of Health and Community Services, representing Her Majesty the Queen in Right of Newfoundland and Labrador, in the presence of the witness hereto subscribing:


  
Witness

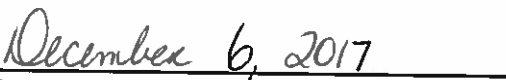
  
Minister, Human Resource Secretariat,  
Executive Council, or duly-appointed  
delegate

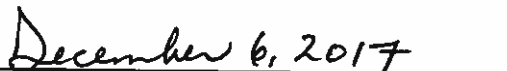
  
Date

  
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Witness

  
Minister, Department of Health and  
Community Services, or duly-appointed  
delegate

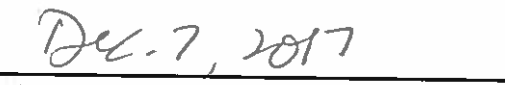
  
Date

  
Date

**SIGNED** on behalf of the Newfoundland and Labrador Medical Association by its proper officers in the presence of the witness hereto subscribing:

  
Witness

  
President, NLMA

  
Date

  
Date

## Schedule "A"

### Waterford Physicians "On-duty, on-site" Payment Policy

Salaried Family Physicians employed at the Waterford Hospital (Eastern RHA) are required to remain on-site when designated to provide On-duty services, including emergent In-patient services and Emergency Department Coverage. In general, the GP designated as being "On-duty" provides 24 hours of coverage.

The GP designated as being "On-duty, on-site" will be eligible to receive this payment in addition to the provincial On-call per diem fee in effect at the time. The on-duty, on-site per diem rates are:

#### Weekdays – Monday to Friday (includes statutory holidays)

Effective October 1, 2013	\$626
Effective October 1, 2014	\$626
Effective October 1, 2015	\$626
Effective October 1, 2016	\$626

#### Weekends – Saturday and Sunday

Effective October 1, 2013	\$938
Effective October 1, 2014	\$938
Effective October 1, 2015	\$938
Effective October 1, 2016	\$938

In addition to the payment rates noted above, after a physician provides three (3) weekday shifts and one (1) weekend or statutory holiday shift in a month, the per diem rates will be \$1,330 and \$2,000 for weekdays and weekends respectively.

**Schedule "B"****Institutional Workload Disruption Payment Policy****Policy:**

In the event that a hospital is forced to:

- a) adopt an "emergencies only" status, due to a major work disruption or stoppage resulting from a non-physician labour dispute; or
- b) in the event that a hospital is forced to unexpectedly close all or a portion of their facility (i.e. "facility closure"),

The following arrangement can be invoked which will provide an optional salaried arrangement for groups of institutionally-based, FFS physicians.

**Principles:**

1. Any "group" of physicians can invoke this salaried payment in lieu of fee-for-service. A "group" is defined as any specialty (or subspecialty) group per facility that maintains a separate on-call rota. Specialties that provide city-wide on-call can be divided into groups by facility, provided the normal on-call rotation is maintained. To invoke this arrangement it is necessary that all members of the "group" who remain during the "emergencies only" or "facility closure" time accept this arrangement with the exception noted in #2 below.
2. A physician who is part of a group noted under Section b) above may apply to remain on a FFS method of remuneration in situations where the closure is partial and some routine services are maintained or when start up is partial. When choosing to do so, it is for the full period of the partial or complete facility closure (see rules related to this outlined below).
3. It is understood that physician groups who accept this arrangement will be physically present during normal working hours. A physician who receives this method of payment will not be eligible for educational leave or vacation time.
4. Normal on-call coverage must continue to be provided during the "emergency only" period of the facility closure period.

**Application:**

1. Physician groups who invoke this arrangement will receive payments directly from MCP.
2. Payment will be at a rate equivalent to the top of the appropriate salaried physician scale in effect at the time, with no adjustment for benefits.
3. Payments will be bi-weekly, based on current MCP fee-for-service payment dates, prorated for the applicable time period.
4. For those physicians who accept the agreement (except for those who are approved under principle #2) above, no FFS or sessional claims will be accepted for services rendered while this arrangement is in effect. Following termination of this arrangement, billings will be monitored to ensure that stock-piling of claims has not occurred.

**Implementation:**

1. To initiate this policy, it is required that written notice be sent by each hospital's administration to the Medical Director of MCP, stating the date the "emergencies only" or "facility closure" status was activated.
2. Written acceptance of the payment arrangement for the duration of the "emergencies only" or "facility closure" period must be received from every member of any eligible physician group.
3. For a physician or physicians who apply to remain FFS but is/are part of a group that has chosen to accept the salaried arrangement, such approval will only be granted when there is conclusive evidence that the work/on-call schedules have been maintained as would have occurred prior to the work disruption. The RHA's Vice President of Medicine will request such information and provide it to the Medical Director (HCS). The Medical Director (HCS) will review the information and decide whether approval will be granted.
4. This arrangement will stay in effect for physicians who accept this mode of payment until written notice of the earlier of:
  - discontinuation of the "emergencies only" or "facility closure" status by the hospital administration to the Assistant Director of Physician Services - HCS; or
  - written agreement by all "group" physicians to discontinue the arrangement.

## Schedule "C"

### Salaried Physician Retention Bonus Categories

The categories for retention bonuses shall be as listed below, or as modified according to the mutual agreement of the parties. If additional communities are identified, they shall be assigned to Category 2 unless otherwise agreed to by all the parties.

#### **Salaried Family Physicians Retention Bonus Table:**

##### **Category 0**

Labrador

##### **Category 1**

Baie Verte  
Flowers Cove  
Hermitage  
Norris Point  
St. Alban's

Buchans  
Fogo  
Jackson's Arm  
Port Saunders  
Trepassey

Burgeo  
Hampden  
La Scie  
Ramea  
Woody Point

Cow Head  
Harbour Breton  
Mose Ambrose  
Roddickton

##### **Category 2**

Bay L'Argent  
Brookfield  
Centreville  
Glovertown  
Lourdes  
Old Perlican  
St. Anthony  
Terrenceville  
Western Bay

Bell Island  
Burin  
Codroy Valley  
Grand Bank  
Marystown  
Placentia  
St. George's  
Trinity  
Whitbourne

Bonavista  
Cape St. George  
Ferryland  
Hare Bay  
Musgrave Harbour  
Port aux Basques  
Stephenville Crossing  
Twillingate  
Jefferies

Botwood  
Carmanville  
Gambo  
Lewisporte  
Musgravetown  
Springdale  
St. Lawrence  
Virgin Arm

##### **Category 3**

Carbonear  
Grand Falls-Windsor

Clarenville  
St. John's

Corner Brook  
Stephenville

Gander

#### **Salaried Specialist Retention Bonus Table:**

##### **Category 0**

Labrador

##### **Category 1**

Burin

St. Anthony

##### **Category 2**

Carbonear  
Grand Falls-Windsor

Clarenville  
Stephenville

Corner Brook

Gander

##### **Category 3**

St. John's

**Schedule "D"****Specialty Corrections Fund**

The Parties agree to the disbursement of the \$3,200,000 Specialty Corrections Fund as follows:

<b>Specialty Group</b>	<b>Dollar Allocation</b>
Orthopedics	\$2,529,608
Plastic Surgery	\$260,525
Neurology	\$265,997
Psychiatry	\$143,870

1. Unless agreed to by both parties, the dollars associated with this fund will not be combined with any other specialty specific budgets for fee code allocation on new fee codes or rates published in the MCP Payment Schedule.
2. Unless agreed to by both parties, the specialty specific payment adjustments resulting from this Schedule will continue.

## Schedule "E"

### Alternate Payment Plans (APPs)

The following is a list of APPs in effect as of October 1, 2015:

#### Eastern Health

- a) Adult Critical Care
- b) Adult Emergency Department (Health Sciences Centre/St. Clare's Mercy Hospital)
- c) Adult Haematology/Oncology
- d) Anaesthesia (Carbonear General Hospital)
- e) Anaesthesia Neurocoiling
- f) Cardiac Surgery Anesthesia
- g) Cardiac Surgery
- h) Medical Oncology Services
- i) Neonatology Services
- j) Obstetrical Anaesthesia Services
- k) Obstetrical/Gynaecology (Non-elective) Services
- l) Otolaryngology Services (Dr. H. Bliss Murphy Cancer Centre)
- m) Paediatric Anaesthesia Services
- n) Paediatric Ophthalmology
- o) Paediatric Ophthalmology (Premature Infant) Services
- p) Paediatric Orthopaedic Services
- q) Paediatric Surgical Services
- r) Paediatric Urology Services
- s) Thoracic Surgery Services
- t) Vascular Surgery

#### Central Health

- a) Anaesthesia Services – (James Paton Memorial Regional Health Centre)
- b) Anaesthesia Services (Central Newfoundland Regional Health Centre)
- c) General Surgery – (Central Newfoundland Regional Health Centre)
- d) Orthopedic Surgery Services (James Paton Memorial Regional Health Centre)

#### Western Health

- a) Anesthesia (Western Memorial Regional Health Centre)

During the term of this Agreement, both parties agree to continue a review of the general principles and current issues being experienced with APPs, based on the experiences in this Province and other provinces. Of particular note, productivity, accountability,

reporting, termination dates, funding, and the impact on recruitment are some of the issues to be reviewed. As part of the review, a document will be produced detailing the new principles and practices.

All existing APPs will be reviewed, and for those where agreement by all parties exists to continue, the APPs must be rewritten to conform to the new principles and policies. For those where agreement to continue is not received, appropriate notification to the signatories of the APP will occur and the proper processes, as outlined in the APP agreement(s), will be followed for the termination of same.

Quarterly payments received by APP physicians under the 2009-2013 Memorandum of Agreement will be blended into bi-weekly payments as of October 1, 2015.



## Schedule "F"

**FFS Increases by FFS Specialty Group**

The table below shows the nominal increase by Year 4 of this Agreement per FTE physician for each physician group, and the funding that is available for allocation to each physician group. These increases will be applied on a biweekly basis proportionate to amounts billed by each FFS physician, in their respective specialty Group, until the fee code allocation process is completed.

<b>Specialty</b>	<b>Group Nominal Amount per FTE</b>	<b>Group Increase on FFS payments</b>	<b>Group Increase on other payments*</b>	<b>Total</b>
<b>General Practice</b>	\$10,431	\$4,163,407	\$509,709	\$4,673,116
<b>Anaesthesia</b>	\$12,940	\$398,373	\$434,042	\$832,415
<b>Radiology</b>	\$12,940	\$657,390	\$117	\$657,706
<b>Nuclear Medicine</b>	\$12,940	\$25,881	\$0	\$25,881
<b>Medical Specialties:</b>				
Dermatology	\$12,940	\$132,446	\$2	\$132,448
Internal Medicine	\$12,940	\$860,788	\$169,741	\$1,030,530
Neurology	\$12,940	\$68,300	\$27	\$68,327
Paediatrics	\$12,940	\$320,930	\$151,510	\$472,460
Psychiatry	\$12,940	\$216,313	\$0	\$216,313
<b>Surgical Specialties:</b>				
Obstetrics & Gynaecology	\$12,940	\$305,848	\$65,615	\$371,458
Ophthalmology	\$12,940	\$241,262	\$13,794	\$255,052
Otolaryngology	\$12,940	\$155,454	\$14,840	\$170,291
General Surgery	\$12,940	\$308,320	\$274,436	\$582,756
Orthopedics Surgery	\$12,940	\$197,550	\$87,259	\$284,808
Neurosurgery	\$12,940	\$50,261	\$25,257	\$75,518
Plastic Surgery	\$12,940	\$60,626	\$1,829	\$62,456
Urology	\$12,940	\$123,646	\$10,307	\$133,953
<b>TOTAL</b>		<b>\$8,287,016</b>	<b>\$1,758,483</b>	<b>\$10,045,499</b>
<b>*Including APP, sessional, ICU, Surgical Assist, Surgical Premiums, and Category B</b>				

### Schedule "G"

#### Approved Category "A" Facilities 24-Hour On-Site Emergency Department Coverage

This schedule is provided for information only.

Hospital Number	Hospital Name
0302	Burin Peninsula Health Care Centre, Burin
0230	Carbonear General Hospital, Carbonear
0213	Central Nfld. Regional Health Centre, Grand Falls-Windsor
0248	Dr. G.B. Cross Memorial Hospital, Clarenville
0205	James Paton Memorial Hospital, Gander
0175	Western Memorial Regional Hospital, Corner Brook
0256	General Hospital, Health Sciences Centre, St. John's
0281	Janeway Children's Health & Rehabilitation Centre, St. John's
0264	St. Clare's Mercy Hospital, St. John's
0159	Labrador West Health Centre, Labrador City
0183	Sir Thomas Roddick Hospital, Stephenville
0167	Labrador Health Centre, Happy Valley-Goose Bay
0141	Dr. Charles S. Curtis Memorial Hospital, St. Anthony

### Schedule "H"

#### Approved Category "B" Facilities 24-Hour Emergency Department Coverage

This schedule is provided for information only.

Facility Number	Facility Name
0051	Baie Verte Peninsula Health Centre, Baie Verte
0353	Dr. Walter Templeman Community Health Centre, Bell Island
0345	Bonavista Community Health Centre, Bonavista
0442	Bonne Bay Health Centre, Bonne Bay
0451	Dr. Hugh Twomey Health Care Centre, Botwood
0299	Brookfield/Bonnews Health Care Centre, Brookfield
0434	A.M. Guy Memorial Health Centre, Buchans
0388	Calder Health Care Centre, Burgeo
0329	Fogo Island Hospital, Fogo
0016	Grand Bank Community Centre, Grand Bank
0311	Connaigre Peninsula Health Care Centre, Harbour Breton
0200	North Haven Emergency Centre, Lewisporte
0337	Dr. A.A. Wilkinson Memorial Health Centre, Old Perlican
0418	Placentia Health Centre, Placentia
0191	Dr. C.L. LeGrow Health Centre, Port aux Basques
0396	Rufus Guinchard Health Care Centre, Port Saunders
0426	Green Bay Community Health Centre, Springdale
0022	U.S. Memorial Health Centre, St. Lawrence
0221	Notre Dame Bay Memorial Health Centre, Twillingate
0400	Dr. William Newhook Community Health Centre, Whitbourne

## Schedule "I"

### **Obstetrical Bonus Policy for Salaried and Fee-for-service Family Physicians**

Under this policy, there is dedicated funding for a bonus payable to salaried family physicians and FFS family physicians (FP) that provide labour and delivery obstetrical services.

#### **Eligibility**

##### **Fee-for-Service**

FFS FPs who provide obstetrical services billable as either fee code 80004 (*Delivery*) or 80014 (*Attendance at labor*) are eligible to receive a bonus payment after the end of each fiscal year. The bonus is paid in addition to the MCP Payment Schedule obstetrical fees 80004 and 80014.

##### **Salaried**

Salaried FPs who provide obstetrical services where they either: (i) perform the delivery; or (ii) attend the patient during labor but transfer the patient to a specialist because of complications during labor and/or delivery, are eligible to receive a bonus payment after the end of each fiscal year.

#### **Calculation of the Bonus**

##### **Fee-for-Service**

The bonus amount for an individual FFS FP will be calculated after the end of the fiscal year by multiplying the total number of delivery and attendance at labor events (codes 80004 and 80014) times \$100, and adding the result to the applicable figure from the following table:

<b>Total Units 80004 + 80014</b>	<b>Bonus Contribution</b>
5-15	\$5,000
16-30	\$7,500
31 or more	\$10,000

##### **Salaried**

The bonus amount for an individual salaried FP will be calculated after the end of the fiscal year by adding the total number of eligible services and multiplying it by \$100 and adding the result to the applicable figure from the following table:

<b>Total Units</b>	<b>Bonus Contribution</b>
5-15	\$5,000
16-30	\$7,500
31 or more	\$10,000

**Example:**

A FP provided 24 eligible labor and delivery services in the one year period. The bonus payment will be  $24 \times \$100$  plus \$7500 = \$9900.

**Applying for the Bonus****Fee-for-Service**

FFS FPs must submit an application for the bonus within ninety (90) days of the end of each fiscal year (March 31<sup>st</sup>). The application form can be printed from the MCP website.

**Salaried**

Salaried FPs who wish to apply for the bonus for the first time must complete the *Application for Salaried General Practitioner Obstetrics Bonus* form. The Department of Health and Community Services will open an Obstetrics Bonus file for each salaried FP who completes and returns the form. If an application was submitted in a previous year, a secondary application is not required.

On an ongoing basis, each salaried FP who has a file opened must submit copies of their patient records for the eligible services. Copies of actual patient labor and delivery record should be submitted as soon as possible after the eligible service has been provided.

## **Schedule "J"**

### **Family Practice Renewal Program**

This Schedule to the Agreement outlines the principles, structure, physician and broad program areas for a Family Practice Renewal Program. This Schedule addresses matters of unique interest and applicability to Family Physicians.

### **GUIDING PRINCIPLES FOR PRIMARY CARE RENEWAL**

The parties agree that improved population health and health system sustainability in Newfoundland and Labrador will require a renewed focus on primary health care reform. The parties acknowledge that Family Physicians have an important role to play in the improvement and full integration of primary care and primary health care services and supports.

In alignment with the Province's new Primary Health Care Framework/Action Plan, the Family Practice Renewal Program shall incorporate the following principles, which the Family Practice Renewal Committee will convert into priorities and targets as specific programs and initiatives are designed and implemented.

#### **Patient-Centered Services and Supports**

Primary health care services should be provided in the manner that works best for patients and their families. Family Physicians and other primary health care providers should partner with patients, their families, and the local community to meet a range of health care needs and preferences.

#### **Collaborative Multi-Disciplinary Teams**

Processes must be developed to enable inter-professional communication and decision making that brings together the separate and shared knowledge of various providers to achieve the best possible patient outcomes.

Multi-Disciplinary Teams should include each patient's family physician or family practice group and a variety of other primary health care professionals all working together and at their full scope of practice to improve patient outcomes. This should include providers collaborating to increase continuity of care and improve the integration of community-based services and supports with secondary, tertiary, home, and long term care services.

Increased collaboration among physicians, and between physicians, regional health authorities, and other health professionals to solve health system and population health issues, to improve health outcomes, and to increase patient and provider satisfaction must be encouraged.

### **Coordination of Care**

Highly coordinated services and supports at the primary health care level are essential to effective treatment plans that maximize the health and wellness of individual patients. Coordination of care requires awareness of available supports and clear communication between patients, providers, community stakeholders, and across the spectrum of primary, secondary, long-term, and tertiary health care.

### **Comprehensiveness of Care**

Comprehensive care encompasses the provision and organization of a full range of services and supports across the spectrum of the patient's health and wellness needs. It is a patient-centered approach to care that acknowledges an individual's physical and mental health needs throughout their entire life and does not focus on the episodic treatment of specific diseases or illnesses. Comprehensive care includes the provision of a range of primary care services within the family physician's scope of practice or the organization of services provided by other physicians and primary health care providers.

### **Access to Appropriate Services and Supports**

Appropriate access centers on the patient's ability to receive the right care, from the right provider, at the right time, and in the right place. It includes an approach to service delivery that aligns with the patient's needs for health care services and supports available in her or his local area or within a reasonable distance. It includes improved access to primary care physicians and increased availability of physicians outside of traditional business hours and on weekends.

### **Attachment and Longitudinal Relationships**

Primary health care providers should be supported to build long-term patient-provider relationships that foster the development of trust and respect between the patient, the family physician or practice, and other health care professionals providing services and supports to the patient. Physicians should be encouraged to act as the most responsible provider for their patients and ensure that care is coordinated, consistent, and the patient's long-term needs are considered.

### **Communities of Practice**

Communities of practice should include Family Physicians coming together in a physical or virtual way to share information and experiences and learn from each other and the other health care professionals they work with. Communities of practice support the identification of local primary health care solutions, recognize the need for each provider to participate in ongoing personal and professional development, and encourage innovative means to improving patient care. They enable faster response to emerging health issues at both the community and regional levels.

## **Continuous Evaluation and Evidence-Based Decision Making**

Ongoing monitoring and evaluation of primary care services is essential to the process of continuous quality improvement. Greater use of evidence-based and cost-effective approaches to management of the common conditions encountered in primary care must be encouraged. Improving the effectiveness of primary health care services and supports, the satisfaction of providers, and the health outcomes of the population requires ongoing evaluation and continuous improvement of service delivery models. Public investments in primary health care must help to achieve better care, better health, and better value.

## **Community Engagement and a Local Focus**

Local communities have an important role to play in working with Family Physicians, other primary health care providers, and regional health authorities to improve the health of their residents. No one community is the same, and improving population health and wellness may require solutions tailored to individual communities and regions.

## **ARTICLE 1 - DEFINITIONS AND INTERPRETATION**

1.1 Words used in this Schedule that are defined in the 2013-2017 Agreement have the same meaning as in the 2013-2017 Agreement unless otherwise defined in this Schedule.

1.2 “**Schedule**” means this document, as amended from time to time as provided within the Agreement.

1.3 “**Attachment**” means ensuring citizens of Newfoundland and Labrador have access to a family physician with whom they develop a long-term relationship.

1.4 “**Family Practice Renewal Program (FPRP)**” is the renewal program including governance, funding, and evaluation structures described within this Schedule.

1.5 “**Family Practice Renewal Committee (FPRC)**” means the governance committee for the Primary Care Renewal Program.

1.6 “**Practice Improvement Program**” means a jointly sponsored program of the Department of Health and Community Services (HCS) and the NLMA through the FPRC. The program offers continuing professional development for physicians and their staff, as appropriate, to help them improve practice efficiency, support change management, and to enable enhanced delivery of patient care.

1.7 “**Family Practice Networks (FPN)**” means the initiative created and supported by the FPRC to organize physicians at the sub-regional or regional level in order to address common health care goals in their communities. Each FPN will participate in a Collaborative Services Committee (CSC) with the relevant RHA. Each FPN will be



a not-for-profit corporation constituted by the physicians within their sub-region or region.

**1.8 “Collaborative Services Committee (CSC)”** means the joint committee of the FPN and the RHA, with membership shared equally between FPN representatives and RHA representatives with decision-making authority. The CSC may also choose to invite patients and local community representatives to participate as ex-officio members. The mandate of the CSC is to identify and respond to primary health care needs of the community. The partners work to co-design programs to improve local primary health care. Decisions of the CSC are made by consensus and both FPN and RHA participation is mandated.

**1.9 Comprehensive care”** is the delivery of a full range of primary health care services including the following:

- (a) Health and health risk assessments
- (b) Coordination of patient care across the spectrum of primary, secondary, and tertiary care, including making referrals, and acting upon consultative advice
- (c) Longitudinal care of patients across the spectrum of their medical needs
- (d) Diagnosis and management of acute ailments
- (e) Guidelines-based chronic disease management
- (f) Primary reproductive care including the organization of appropriate screening
- (g) The provision of or the arrangement with another provider for the provision of prenatal, obstetrical, postnatal, and newborn care
- (h) Mental health care and counselling
- (i) End of life planning / advanced care directives
- (j) Palliative and end of life care
- (k) Care and support of the frail elderly
- (l) Support for hospital, home, rehabilitation, and long-term care facilities
- (m) Patient education and preventative care, including support and education for ongoing patient self-management
- (n) The maintenance of a longitudinal patient record

## **ARTICLE 2 – Family Practice Renewal Committee**

**2.1** The FPRC is hereby established under this Agreement as a mechanism for representatives of HCS, the NLMA, and RHAs to work together on matters affecting the provision of insured primary care services by Family Physicians in Newfoundland and Labrador.

**2.2** The mandate of the FPRC is to:

- (a) Within available funding, design program initiatives that seek to improve primary care in the Province consistent with the principles outlined in the preamble of this Schedule and the goals identified in Article 3 of this Schedule.
- (b) Build a culture of collaboration and innovation between HCS, the NLMA,

RHAs, and other stakeholders as appropriate.

- (c) Identify gaps in care and address population health needs.
- (d) Work with stakeholders to identify changes in primary health care delivery, including physician services, which could result in improvements in patient care and health outcomes.
- (e) Work to identify and implement initiatives that will result in more effective utilization of physician and other health care resources, and a more fiscally sustainable health care system.
- (f) Establish clear metrics for the evaluation of primary care and primary health care services as per Article 5 of this Schedule.

2.3 The FPRC shall be composed of three (3) members appointed by HCS and three (3) members appointed by the NLMA.

- (a) Committee members are to be appointed on staggered terms of two (2) and three (3) years to ensure continuity.
- (b) Representatives of the RHAs may be HCS appointees and/or participate in the FPRC as ex-officio members.
- (c) A patient or citizen representative will be jointly selected by the appointed members to participate as non-voting ex-officio member.
- (d) From time-to-time appointed committee members may agree to invite relevant stakeholders, including physicians, allied health care professionals, government representatives, citizens, and R H A employees to participate in FPRC meetings and discussions.
- (e) Quorum for all FPRC meetings will require at least two (2) appointed members from HCS and two (2) appointed members from the NLMA.
- (f) Within its mandate, the FPRC has authority to establish rules and procedures for the orderly conduct of business.

2.4 The FPRC shall be co-chaired by a member chosen by the HCS members and a member chosen by the NLMA members.

2.5 The FPRC will develop annual work plans and ensure that evaluations to measure outputs and outcomes are an integral part of the plan.

2.6 The FPRC will establish communication protocols to allow the co-chairs to communicate information about the business and/or decisions of the FPRC to physicians, Government, and other stakeholders including the public.

2.7 The cost of evaluation and administrative and clerical support required for the work of the FPRC will be paid from the funds to be allocated to the PCRPP pursuant to this Schedule.

- (a) Spending on auditing or evaluation activities is not to exceed 5% of total FPRP funding allocated during the fiscal year in which the evaluation activities occur.
- (b) Spending on administrative and clerical support is not to exceed 15% of total FPRP funding allocated during the fiscal year in which it is spent.
- (c) Program development, implementation, and operating costs will not be

included in the spending limits described in Articles 2.7 (a) and (b) of this Schedule.

- (d) Physician participation in the FPRC will be compensated at a rate to be determined by the FPRC.

2.8 Decisions of the FPRC shall be by consensus.

### **ARTICLE 3 – GOALS OF FAMILY PRACTICE RENEWAL PROGRAM**

3.1 Improved health outcomes, particularly among high-needs populations and those living with chronic disease(s).

3.2 Improved coordination of patient care across the continuum of care, and between providers and community-based services and supports.

3.3 Increased collaboration between local Family Physicians, and between Family Physicians and other primary health care providers.

3.4 The establishment of collaborative, community-based multidisciplinary teams.

3.5 Greater collaboration between Family Physicians and RHAs leading to improved alignment on priority issues.

3.6 Improved recruitment and retention of Family Physicians, particularly in rural and underserved communities.

3.7 Enhanced access to primary care services, such as through the provision of more flexible and conveniently scheduled after-hours clinics and improved access to same-day or next-day urgent appointments.

3.8 Improved patient-physician longitudinal attachment, particularly for those living with chronic disease(s).

3.9 Improved patient and provider satisfaction including greater work-life balance for Family Physicians.

3.10 Measureable improvements in system sustainability including reduced demand on secondary and tertiary emergency departments and other acute care services.

### **ARTICLE 4 – FAMILY PRACTICE RENEWAL PROGRAM FUNDING**

4.1 The FPRC will allocate funding for FPRP initiatives under this Agreement within the following annual budgets:

Agreement Year 3	\$1,049,979
<u>Agreement Year 4</u>	<u>\$3,450,021</u>
Total Funding	\$4,500,000

In the event this Agreement expires and no replacement agreement is in place, the FPRP will continue to be funded at an annual rate of \$4.5M until such a time as a new agreement is in place.

4.2 The FPRC will use the FPRP funds available pursuant to section 4.1 for the following purposes:

- (a) To design and fund new condition-based fee code initiatives for the support of comprehensive care delivery, including:
  - i. Increased coordination and collaboration with other primary health care providers.
  - ii. Improved patient access.
  - iii. Improved identification and management of a full range of Comprehensive Care services.
- (b) To fund the development and implementation of FPNs as a means to organize Family Physicians at the sub-regional or regional level in order to address common health care goals in their communities.
  - i. FPNs will participate in a Collaborative Services Committee (CSC) with the relevant RHA, as well as other committees or projects that result from the work of the CSC.
  - ii. FPNs will organize and promote the participation of physicians in their region in activities that improve the delivery of Primary Health Care services.
  - iii. FPNs will be supported and funded within a program framework and funding formula, to be developed by the FPRC, with funds to be used for management, honoraria, administrative expenses and other expenses relevant to the mandate of the program. The program framework will also specify accountability requirements of the FPNs.
  - iv. FPNs will not engage in labor relations or advocacy activities regarding compensation and benefits of salaried physicians.
  - v. The establishment of a CSC does not preclude or limit an RHA's right to consult or work collaboratively with physicians outside of the formal CSC structure.
- (c) To fund the development and operation of a Practice Improvement Program designed to support evidence-based change management aligned with initiatives described in Articles 4.2(a) and (b) of this Schedule and the following target areas:
  - i. Primary care best practices and guidelines-based care
  - ii. Clinical and practice efficiency
  - iii. Adoption of new technology (exclusive of electronic medical records program)
  - iv. Practice reorganization
  - v. Multi/interdisciplinary collaboration and coordination

- vi. Health prevention and promotion
- vii. Mental health and addictions
- viii. Other target areas as agreed by the FPRC.

4.3 Any funds identified in Article 4.1 of this Schedule that remain unexpended at the end of any fiscal year will be available to the FPRC for use as one-time allocations to improve the quality of primary health care. One-time allocations will require FPRC consensus.

## **ARTICLE 5 – Accountability and Evaluation**

5.1 The FPRC will regularly monitor, review, and evaluate all initiatives implemented and/or funded under the FPRP.

5.2 The FPRP goals identified in Article 3 of this Schedule will serve as the basis for developing all PCRPR evaluation metrics. Specific indicators and output and outcome targets will be defined by the FPRC for each individual initiative.

5.3 Funding for newly approved FPRP initiatives, including one time allocations, will not be released prior to the FPRC approving an evaluation plan that will include the following elements:

- (a) defined evaluation objectives;
- (b) defined and measurable output and outcome indicators;
- (c) ongoing and continuous collection of relevant data;
- (d) dissemination of relevant data or monitoring results to stakeholders involved in the initiative;
- (e) regular progress reports to the FPRC;
- (f) explicit reporting deadlines with a minimum of one formal written status report per fiscal year;
- (g) an evaluation budget and work plan describing evaluation activities, deliverables, timeframes, and responsible parties; and
- (h) a clear communications plan that describes how evaluation findings will be reported to physicians, government, and relevant stakeholders, including the public.

5.4 The FPRC may employ evaluation staff or enter into agreements with third parties, including academics, research organizations, and evaluation professionals to ensure proper and timely evaluation of all initiatives.

5.5 The results of all formal written status reports will be public records, accessible under the *Access to Information and Protection of Privacy Act*, SNL2015 c. A-1.2, and will be communicated publicly. This will include the public release of annual evaluation summaries and, when appropriate, publication of evaluation findings in academic journals.

5.6 The FPRC will review evaluation results on an annual basis. In cases where the

FPRC deems a PCRP initiative has underperformed or was unsuccessful, the FPRC will be responsible for amending or ending the initiative.

5.7 All FPRP initiatives that do not demonstrate progress in reaching the goals identified in Article 3 of this Schedule within 3 (three) years will be discontinued unless otherwise agreed by FPRC consensus.

- (a) Funding previously allocated to unsuccessful or canceled initiatives will be returned to the FPRP budget and re-administered by the FPRC.
- (b) Article 5.7(a) of this Schedule applies to all FPRP initiatives, including all physician payments and remuneration initiatives within the FPRP.

## **Schedule "K"**

### **Physician Services Liaison Committee (PSLC) Terms of Reference**

#### **Purpose of PSLC**

To maintain an ongoing mechanism through which medical issues of mutual concern may be addressed collaboratively between the NLMA and HCS, and to act as an oversight body for the administration of the Agreement.

#### **Membership of PSLC**

The membership shall consist of four (4) members selected by the NLMA and four (4) members selected by HCS. The Chair shall be appointed for a one-year term and shall alternate between the NLMA and the HCS representatives. The Deputy Minister of the HCS and the NLMA Executive Director shall agree on the Chair.

#### **Frequency of Meetings**

Meetings shall be held at least quarterly, or at the call of the Chair for urgent issues that may arise between regular meetings.

#### **Quorum**

Two members from the NLMA and two members from the HCS shall constitute a quorum. Decisions will be made by consensus.

#### **Record of Discussions and Action Items**

A record of discussions and action items shall be kept for all meetings. All discussions at the meetings shall be confidential. These records shall be available to the Minister, Deputy Minister, and the Executive of HCS, and the Executive and Board of Directors for the NLMA. These records shall also be made available to the CEOs of the RHAs where appropriate.

#### **Location**

The time and location of the meetings shall be at the call of the Chair.

#### **Mandate**

- 1) To provide information and advice to the HCS on medical issues from a policy, systemic, and strategic perspective.
- 2) To oversee the administration of the Agreement.
- 3) To generally explore options that would contribute to a sustainable health

care system that maintains and/or enhances quality of service that is reasonably accessible to all.

- 4) To create sub-committees and establish, where necessary, terms of reference for these committees, to address issues such as:
  - a) Improving efficiency;
  - b) Developing clinical practice guidelines;
  - c) Exploring standards related to such issues as wait times and hospital lengths of stay;
  - d) Physician recruitment and retention;
  - e) Interdisciplinary primary care delivery models;
  - f) Primary health care;
  - g) Clinical stabilization;
  - h) MCP Payment schedule review;
  - i) Others, at the discretion of the PSLC.
- 5) To liaise with other professional groups, RHAs, or other organizations when both parties consider it necessary or useful;
- 6) Upon the request of the Minister of HCS, to review and provide timely advice on issues that may be directed to the Committee by the Minister of HCS.

#### **Costs**

The costs of participation in the PSLC will be borne by the parties separately.



## **Schedule "L"**

### **MCP Payment Schedule Review Committee Terms of Reference**

The MCP Payment Schedule Review Committee (PSRC) will be responsible for the ongoing review, editing, and drafting associated with maintaining the integrity of the MCP Payment Schedule.

#### **Scope:**

The PSRC will consider and make recommendations to the Minister of HCS regarding:

- I. MCP Payment Schedule Review Process
- II. MCP Payment Schedule Fee Code Allocation Process
- III. MCP Payment Schedule Fee Code Addition Process

#### **Composition of the Committee:**

The PSRC will consist of four members:

- o Two (2) HCS representatives, and,
- o Two (2) NLMA representatives.

Alternate and/or additional members may attend PSRC meetings.

#### **Frequency of Meetings:**

The PSRC will meet a minimum of four times a year, otherwise on an as needed basis. Meetings shall be held at least quarterly or by mutual agreement for urgent issues that may arise between regular meetings.

#### **Work of the Committee:**

##### **I. MCP Payment Schedule Review Process**

The PSRC is responsible for reviewing the MCP Payment Schedule in order to identify areas for change to ensure that public expenditure on insured medical services yields high quality patient care and high value for money. In this regard the PSRC will:

1. Develop a methodology to analyze physicians' FFS billings in order to identify fee codes or groups of fee codes, and billing rules for review.
2. Establish a process to review and adjust fee codes and billing rules to reflect changes in time, technology, direct cost, market comparison, and other such factors as may be determined by the parties from time to time, for the purpose of adjusting such fees and rules appropriately.
3. Identify fees that are no longer necessary, for elimination.

4. Fee codes may have funding increased or decreased, via valuation change or via rule modification, but in any event, no new fee codes will be introduced via the review.
5. In cases where fee codes are reduced, ensure that no discipline will have its overall funding adjusted to less than parity with Maritime Weighted Average (MWA), notwithstanding instances where money has been added to a code that is not in the MWA comparison.
6. Fee codes and billing rules will be adjusted on an overall cost-neutral basis only. No new funding will be allocated to support the MCP Payment Schedule Review process.
7. Consult with affected discipline(s) on any recommended adjustments to fees.
8. Provide ninety (90) days' notice of any adjustments to affected discipline(s).
9. Re-allocate any savings as a result of adjustments to fee codes firstly within the discipline and secondly in another discipline to respond to unmet needs.
10. After the process is complete, HCS representatives shall seek the approval of the Minister of HCS for the proposed revisions to the MCP Payment Schedule.
11. Promote the initiatives of *Choosing Wisely Canada* to optimize value and minimize waste in medical care.
12. Decisions of the PSRC shall be made by consensus and shall be subject to the approval of the Minister of HCS.

## **II. MCP Payment Schedule Fee Code Allocation Process**

Increases awarded by agreement between HCS and the NLMA shall be allocated to individual fee codes in the MCP Payment Schedule by the PSRC in accordance with the following FFS fee code allocation process:

1. The parties will table proposals for allocation of funding to fee codes, and will review proposals and determine funding allocation jointly and collaboratively by consensus.
2. Fee code funding not allocated by consensus via this collaborative process will be determined as outlined in i) and ii) below:
  - i) The NLMA will first allocate 50% of the remaining portion of the FFS increase, based on cost estimates provided by HCS, and will immediately provide this information to HCS.
  - ii) HCS will then allocate the remaining 50% during the next thirty (30) day period.
3. Following allocation in accordance with (1) and/or (2), above, HCS representatives will seek the approval of the Minister of HCS for the proposed revisions to the MCP Payment Schedule.

### **III. MCP Payment Schedule Fee Code Addition Process**

The PSRC is responsible for receiving applications for new fee codes in order to ensure that the MCP Payment Schedule includes appropriate fee codes for new physician services that become available in the Province, and for the overall maintenance of the integrity of the MCP Payment Schedule, in accordance with the following:

1. The PSRC will receive applications for new fee codes from physicians or from HCS and will review them jointly and collaboratively and work toward a consensus-based response.
2. The PSRC will develop and use a MCP Payment Schedule Request form that must be completed by HCS or the physician (or discipline) making the proposal. From time to time the PSRC may review and revise the form to ensure suitability.
3. The PSRC will consider such things as insurability, the site of the proposed service and the rate and terms and conditions of payment with reference to Maritime parity.
4. Where reference to Maritime parity is not possible, by consensus, the PSRC may make reference to the rates and/or terms and conditions established by another province/territory outside of the Maritime Provinces.
5. After the process is complete HCS representatives shall seek the approval of the Minister of HCS for the proposed revisions to the MCP Payment Schedule.
6. In the absence of consensus, HCS representatives will make a recommendation to the Minister of HCS and the NLMA may also advise the Minister of HCS regarding their separate recommendation.
7. Revisions to the MCP Payment Schedule that have been approved by the Minister of HCS will take effect ninety (90) days following the date of approval by the Minister of HCS.

**Schedule "M"****On-Call Rates**

On-call service shall be remunerated according to the following four-tiers and the rules as published from time to time in the MCP On-Call Payment Information Manual:

Level I	\$300.24
Level II	\$266.88
Level III	\$233.52
Level IV	\$200.16

## **Schedule "N"**

### **Interest Arbitration**

1. Should the parties fail to enter into a new agreement to replace this Agreement within twelve (12) months following the date of the receipt by any party of the written notice referred to in Article 3.03 of this Agreement, any party may give written notice to the other party of its intention to invoke the arbitration provisions set forth in this Schedule.
2. Where a party has given notice under section 1 of this Schedule of its intention to invoke the arbitration provisions, the parties agree to submit all matters in dispute to a three (3) member Arbitration Board, which shall be constituted and shall proceed as follows:
  - (a) Within ten (10) days following the receipt by any party of the notice referred to in section 1, each of the parties shall nominate an arbitrator to be its nominee on the Arbitration Board and shall give written notice to the other party of the name and address of the person so nominated.
  - (b) Within seven (7) days following the nomination of the persons to the Arbitration Board referred to in section 2(a), the two persons so nominated shall together select a third person who shall be the Chairperson of the Arbitration Board, and the three persons so nominated and selected shall together constitute the Arbitration Board for the purpose herein set forth.
  - (c) Within thirty (30) days following the selection of the Chairperson of the Arbitration Board as provided in section 2(b), or within such other period as may be mutually agreed by the parties, the Arbitration Board shall convene a hearing to arbitrate the matters in dispute.
  - (d) Not later than ten (10) days prior to the day set for the commencement of the hearing referred to in section 2(c), each party shall submit to the Arbitration Board, in writing, a statement of its respective positions on the matters in dispute together with all relevant documentation in support thereof, and shall serve a copy on the other party. Subject to section 2(e), no matter may be submitted to the Arbitration Board as a matter in dispute unless:
    - (i) within one hundred and eighty (180) days following the date of the receipt by any party of the written notice referred to in Article 3.03 that matter has been the subject of a written proposal by one party towards settlement of the matter and which written proposal has been delivered to the other party within that 180 day period; or

(ii) both parties consent in writing to that matter being submitted to the Arbitration Board as a matter in dispute.

(e) Unless both parties explicitly consent in writing, no matter may be submitted to the Arbitration Board that involves a decision or decisions by Government as to: (i) the allocation of human resources, including without limitation, the number and allocation of salaried positions and the location of services; (ii) the allocation of fee codes (i.e. fee code allocations); (iii) new services to be compensated; (iv) new programs, new benefits, new bonuses and new incentives; and (v) determination of what are insured services. Other than the foregoing, the Arbitration Board shall be able to determine any matter in dispute concerning compensation and benefits, including the rules and terms that define the entitlement of physicians to such compensation and benefits, that are contained in the Agreement under which the referral to arbitration has been made, including, subject to section 2(f), the duration of the agreement.

(f) The arbitration referred to section 2(c) shall be governed by the provisions of the *Arbitration Act*, RSNL 1990, c. A-14. In conducting the arbitration and making its decision or award, the Arbitration Board shall give due consideration to the purposes of the Agreement set out in Article 1.01(b). The Arbitration Board shall not have jurisdiction to make a decision or award for a period covering more than three (3) years unless the parties agree otherwise. The Arbitration Board shall give full opportunity to the parties to present evidence and make submissions.

(g) The Arbitration Board shall use conventional arbitration principles and, in making its decision, shall consider and take into account any matter(s) or factor(s) which it judges to be relevant, including the following factors:

- i. Evidence relating to comparable groups in Atlantic Canada;
- ii. Reasonable and fair compensation and working conditions for physicians in rendering professional services;
- iii. The ability of Government to pay in light of its current and projected fiscal position, including levels of taxation, expenditures and debt levels; and
- iv. Recent general economic increases provided to the provincial public sector unions in Newfoundland and Labrador.

(h) The Arbitration Board may, should it determine that either party has failed to bargain in good faith to conclude a new agreement, refer the parties back to bargaining for a period of thirty (30) days with a view to resolving, clarifying, or otherwise addressing one or more matters in dispute.

(i) The Arbitration Board shall deliver its decision or award by

majority decision in writing within forty-five (45) days from the conclusion of the hearing referred to in section 2(c), and the decision or award of the majority shall be the decision of the Arbitration Board and shall be final and binding on the parties with respect to the matters in dispute and shall not be subject to any appeal. Should there be no majority decision or award, the decision or award of the Chairperson of the Arbitration Board shall be the decision or award of the Arbitration Board. The decision or award of the Arbitration Board shall be implemented in the manner provided in the decision or award. The Arbitration Board shall have jurisdiction to provide clarification to the parties concerning the decision or award, provided, however, that the Arbitration Board shall not change its decision or award in any substantive way.

(j) Each party shall bear its own costs and expenses of the arbitration, including the costs and expenses of its nominee to the Arbitration Board, and shall share equally the costs and expenses of the arbitration including those of the Chairperson of the Arbitration Board.

(k) The Arbitration Board shall not have jurisdiction to amend or vary the terms of any part of Article 1.01(b), Article 3.03 or this Schedule of the Agreement.

(l) Judgment upon the decision or award of the Arbitration Board may with leave of the Court be entered in the Supreme Court of Newfoundland and Labrador and, if so registered, be enforced subject to those restrictions, if any, and ordered by the Court.

(m) Nothing in this Agreement prohibits, limits or restricts the right of either party to seek judicial review of the award or decision of the Arbitration Board or of a component thereof on a matter of law or jurisdiction.

3. Neither the NLMA nor any of its members shall declare, organize, authorize, encourage, support, participate in, or sanction any stoppage of work or strike or withdrawal or curtailment of services or slowdown of work.

4. This Schedule shall be of no force and effect unless and until:

(i) the College of Physicians and Surgeons of Newfoundland and Labrador (the "College") enacts a by-law that, in substance, defines engagement by a physician, alone or in concert with other physicians, in a cessation or refusal to work or to continue to work, including, without limitation, a resignation, slow-down of work or other such concerted activity, or threat thereof, in respect of the provision of an existing insured service, for the purpose of exerting economic influence on either Government or the NLMA to achieve

personal economic gain or to achieve a benefit in excess of those determined pursuant to the terms of this Agreement, as being conduct deserving of sanction; and

- (ii) the parties explicitly confirm in writing that the by-law of the College described in section 4(i) satisfies the requirements of this Schedule, such confirmation not to be unreasonably withheld.

5. This Schedule shall cease to be of any force or effect on the earlier of either:

1. the parties' written agreement,
2. an amendment to the by-law referenced in section 4(i) that:
  - a) has the effect of removing or altering the behaviors or actions which are grounds for sanction by the College, or
  - b) limits the College's ability to sanction a physician;

or

3. the by-law referenced in section 4(i) being invalidated through litigation before the courts with the effect of removing or altering the behaviors or actions which are grounds for sanction by the College or limiting the College's ability to sanction a physician.



The following Schedules are not subject to interest arbitration:

1. Schedule "B" Institutional Workload Disruption Payment Policy
2. Schedule "C" Salaried Physician Retention Bonus Categories
3. Schedule "E" Alternate Payment Plans
4. Schedule "G" Approved Category "A" Facilities: 24 Hour on site Emergency Department coverage
5. Schedule "H" Approved Category "B" Facilities: 24 Hour Emergency Department coverage
6. Schedule "K" Physician Services Liaison Committee Terms of Reference
7. Schedule "L" MCP Payment Schedule Review Committee Terms of Reference
8. Schedule "N" Interest Arbitration

The following Schedules are subject to interest arbitration:

1. Schedule "D" Specialty Corrections Fund
2. Schedule "F" FFS Increases, By FFS Specialty Group

The following Schedules are subject to interest arbitration in part, as indicated:

1. Schedule "A" Waterford Physicians On-Duty, on-site Payment Policy: rates only
2. Schedule "I" Obstetrical Bonus Policy for Salaried and FFS Family Physicians: rates only
3. Schedule "J" Primary Care Renewal Program: clause 4.1 ("Funding") only
4. Schedule "M" On-call Rates: Overall funding only; rates not subject to arbitration.

**END OF SCHEDULES TO THE AGREEMENT**